

MOVING FORWARD – YEAR SIX REVIEW OF HOUSING
AND HOMELESSNESS PRIORITIES:
REPORT CARD

MANITOULIN-SUDBURY DISTRICT SERVICES BOARD

2020

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INTRODUCTION

The Ministry of Municipal Affairs and Housing has requested that a 5 Year Housing and Homelessness Review to help policy makers understand what is happening and what is working in the development of Affordable Housing and the reduction of Homelessness in Ontario. They are seeking the development of locally developed, SMART Goals to help local District Social Service Administration Boards and Consolidated Municipal Service Managers operate effectively, efficiently and economically.

This Report Card has been developed to combine the elements prepared for inclusion as identified in its companion Document ***MOVING FORWARD: REVISED 2019 - A Profile of the Demand for and Supply of Housing and Homelessness Prevention Services of the Manitoulin-Sudbury District Services Board.***

Key ideas in the development of this report card are 'What Are Our Goals'? A goal in this context is: 'What are we trying to achieve?'

SMART Goals are **Specific** (clearly defined), **Measurable** (easily recorded and compared), **Attainable** (reasonable), **Relevant** (reflect the organization's Mission and purpose) and **Time-Bound** (doable in a fixed time frame)

When Goals are SMART, they are easier to understand and to achieve.

A useful template to use when developing a report card of this type uses the following headings:

Inputs – What resources – money; staff time; technology is needed to achieve the priority

Activities – What steps are required to achieve goal

Outputs – what is generated as a result of work done ('measuring for management' – focusses on process, efficiency)

Outcomes – what is accomplished in addressing a goal (measuring for strategy – effects of programs on its participants, including evaluation)

Impact – What happened; what behaviour changed; has there been a reduction or increase in the program.

Types of data to record are typically:

Quantitative (how much money or staff time is used) – This data is useful for management to ensure efficiency and economy

Qualitative (helps turn data into a narrative) – This data is useful to measure effectiveness and is useful for advocacy.

With this in mind, attached is a Report Card for Housing and Homelessness Prevention in the Manitoulin-Sudbury District Services Board catchment area:

MANITOULIN-SUDBURY DISTRICT SERVICES BOARD HOUSING AND HOMELSSNESS REPORT CARD

Goal 1. Understanding Demand for Housing Services (and Supports) by Demographic Group

Priorities for Action	2020 Status			Outcome(s)	Annual Progress/Impacts
	Inputs(s)	Activities	Outputs		
1. (D.4.1.3) Develop an effective baseline of demographic data	That the Manitoulin- Sudbury DSB continue to monitor population changes from census data separately for on and off reserve areas, to get a better sense of the service needs of their catchment area	Partnered with Sault Ste. Marie Innovation Centre	Ability to track trends and monitor supports needed	Monthly reports generated and data analyzed on a quarterly basis	Impacts on unit turnovers, no noticeable changes to the Community Housing Population in this year
	A booklet should be developed every five years, containing data from Statistics Canada when it becomes available after the regular Census of Canada	N/A	N/A	N/A	N/A

Priorities for Action	2020 Status				Annual Progress/Impacts
	Inputs(s)	Activities	Outputs	Outcome(s)	
2. (D.4.1.3) Keep Seniors in their own homes with services	Keeping seniors in their own homes will continue to be a main priority for strengthening support services if and when resources become available from senior levels of government	2019 Ontario Renovates Program	Assisted 5 Seniors	Seniors have remained housed	Seniors have remained housed
		Revolving Loan Fund	Assisted 2 Seniors	Seniors have remained housed	Ongoing
		Direct Shelter Subsidy	36 Direct Shelter Subsidy recipients are Seniors	Seniors have remained housed	Ongoing
		Channelview Neighborhood Model	6 Seniors participating	Seniors have the ability to remain in their home with additional personal care, home help, and PSW services provided on-site	Ongoing

Priorities for Action	2020 Status			Outcome(s)	Annual Progress/Impacts
	Inputs(s)	Activities	Outputs		
		Introduction of Medical Clinic on site in housing building	Building participants have benefited from programs	Connection with health services	Access to health care provided right in the community which results in ease of access
	The aging population and the increasingly mobile populations of First Nations in the area should be highlighted where appropriate when applying for service funding (see also below, Sections 4.2; 4.3; 4.4; 4.5)	The Manitoulin-Sudbury DSB's Youth Job Connection Summer Program reached out to the neighbourhood First Nations to recruit Indigenous youth to the program.	Youth Job Connection Summer funding was utilized for two summer student placements.	Provides Indigenous Youth with job experience at a young age.	We will continue to recruit Indigenous Youth to the Youth Job Connection Summer Program.

Priorities for Action	2020 Status			Outcome(s)	Annual Progress/Impacts
	Inputs(s)	Activities	Outputs		
3. (D.4.2.4) Build Relationships with Indigenous Organizations	Continue to establish annual meetings/teleconferences with Indigenous service deliverers and community groups to develop mutual understanding of common issues and concerns	Indigenous organizations participate in Senior Management tables in LaCloche, Manitoulin and Sudbury East	Continue to establish ongoing relationships with anyone new to the table	Share information at each meeting to understand organizational needs	Meetings are ongoing every quarter
	Continue to engage Indigenous organizations through established issues tables as appropriate, to review progress	The Aboriginal Advisory Committee continues to meet regularly to support planning for Indigenous children and families in our community. The table is led by Mnidoo-Mnising Learning and Sharing Centre for All.	Continue to engage, identify issues and openly discuss solutions.	Ongoing communication, sharing and open dialogue. Meeting materials available to community members unable to participate.	Ongoing

Priorities for Action	2020 Status				Annual Progress/Impacts
	Inputs(s)	Activities	Outputs	Outcome(s)	
	Maintain aboriginal population records with every census release (starting with 2011). This could be done in conjunction or as a part of a demographic 'fact book' to be considered after each Census of Canada	We have a data analysis coordinator that can generate this information	Ongoing	Ongoing	Ongoing

Priorities for Action	2020 Status			Outcome(s)	Annual Progress/Impacts
	Inputs(s)	Activities	Outputs		
4. (D.4.3.2) Address Needs of Youth	A review of practices in housing youth aged 16-17 years and immediately refer to the Transitional Community Support Worker Program for supports to foster successful tenancies	No youth housed in Community Housing in 2019, 1 youth was housed in 2020	Youth tenants receive additional Mental Health and Addiction supports as needed on a voluntary basis. Supports are offered as a outreach service offered by the Canadian Mental Health Association	Successful and supported youth tenancies	Ongoing
		OW referrals to Youth Job Connect programs (year round and summer)	Assist vulnerable Youth in Employment Training and job experience. In 2020, 4 youth were registered in the Youth Job Connect program	Employment experience	Employment history and experience
		Child care subsidies offered to youth with children	Youth are able to continue their education	Youth are able to continue their education	Educated Youth

Priorities for Action	2020 Status			Outcome(s)	Annual Progress/Impacts
	Inputs(s)	Activities	Outputs		
		Our Kids Count program available	Access to recreational and health activities	Physical activities, community involvement	Inclusivity
	Support CAS with their proposal for their application for the "Investing in Canada Infrastructure Program: Community, Culture and Recreation Stream" to the federal government for funding to support the creation of a Community Multi-Service Hub	Staff meet regularly with Futures North - A Network for Youth.	Hub locations for programming are being explored through this committee	Ongoing	Ongoing

Priorities for Action	2020 Status				Outcome(s)	Annual Progress/Impacts
	Inputs(s)	Activities	Outputs			
5. (D.4.4.1) Address Needs of Non-Senior Persons with Disabilities	Continue to quantify data via regular enumeration studies	2020 was a non-enumeration year	N/A		N/A	N/A
	Devise programs/policies/practices to address community needs	Grant provided in 2019 for accessible washroom installed at 70 Barber St.	Washroom availability for all persons with mobility issues		Greater accessibility for all persons accessing the building	Project complete and being used as a template for other location
		Established a relationship with Community Living clients living in Community Housing (Developmental Services Ontario program)	5 Community Living clients housed in Community Housing.		Ability to maintain affordable housing	5 Community Living clients housed in Community Housing.
		OW referrals to ODSP where appropriate	In 2020 11 individuals transitioned from OW to ODSP		Disabled clients received the appropriate services required	Ongoing

Priorities for Action	2020 Status				Annual Progress/Impacts
	Inputs(s)	Activities	Outputs	Outcome(s)	
6. (D.4.5.2) Measure Homelessness	Ensure that the Enumeration Study is conducted every two years to maintain baseline data	2019 and 2020 were a non-enumeration years	N/A	N/A	N/A
	Use baseline data to inform evidence-based decision making in program/policy development	Community Housing waitlist is a needs based list (priority to Domestic Violence and Human Trafficking, Homelessness and Seniors)	Most vulnerable population housed first based on priority	Housing and stability and security	See Outcome

Priorities for Action	2020 Status			Outcome(s)	Annual Progress/Impacts
	Inputs(s)	Activities	Outputs		
7. (D.4.6.1) Address Mental Health and Addiction Needs of Clients	Continue to evaluate the Transitional Community Support Worker (TCSW) program with a focus on Mental Health and Addictions and make appropriate adaptations to meet the needs of clients	Ongoing	Increase in tenants maintaining their tenancy	Referrals to appropriate services	Tenants remain housed
	Expand Transitional Community Support program when resources become available	Discussion with the Canadian Mental Health Association (CHMA) to expand program with additional p/t position	Increased support offered to tenants	Additional referrals to other resources and services	Tenants remain housed
	Support the Espanola and Area Situation Table with a view to expand areas of coverage	Continue support and involvement at the Espanola and Area Situation Table (EAST)	Ability to offer integrated supports from various agencies	Ability to offer integrated supports from various agencies	Ability to offer integrated supports from various agencies

Priorities for Action	2020 Status			Outcome(s)	Annual Progress/Impacts
	Inputs(s)	Activities	Outputs		
	Continue with our partnerships with Canadian Mental Health Association (CMHA) for the TCSW Program and the Supportive Rent Supplement Program	Statistical information gathered and analyzed quarterly	Ability to monitor efficiency of delivery	Measured tenant complaints, paramedic/OPP calls and tenant move outs to compare and analyze data	Determine where there are increases and decreases and why
	Develop new supportive housing in partnership with Canadian Mental Health Association	Established partnership with CMHA to provide Mental Health Services on a part-time basis for the Sudbury East Ontario Works caseload	5 clients were referred for Mental Health supports prior to the global pandemic then referrals ceased thereafter.	Clients were supported with Mental Health supports	The global pandemic has had an impact on this program. Will review this program to ensure that the Sudbury East community is supported in a different way in 2021.

Priorities for Action	2020 Status				Annual Progress/Impacts
	Inputs(s)	Activities	Outputs	Outcome(s)	
8. (D.4.7.1) Address Needs of LGBTQ Youth	Continue to support the expansion of the Situation Tables and Rapid Mobilization Tables to assist with wrap-around supports for vulnerable people in our catchment. (see below, S.5.10.2 <i>Coordination with Other Community Services</i>)	Continue to have staff involvement at the table to share integrated level of supports	Ongoing wrap-around services	Ongoing wrap-around services	Ongoing wrap-around services
	Maintain commitment to the concept if situation tables in other areas of the catchment and participate and support these initiatives	Ongoing	Ongoing wrap-around services	Ongoing wrap-around services	Ongoing wrap-around services
	Continue with our partnerships with Canadian Mental Health Association (CMHA) for the TCSW Program and the supportive Rent Supplement Program	Ongoing	8 individuals are receiving rent supplement the Canadian Mental Heal Association (CMHA)	Individuals/ Families remain housed	Ongoing

Priorities for Action	2020 Status			Outcome(s)	Annual Progress/Impacts
	Inputs(s)	Activities	Outputs		
9. (D.4.7.1) Address Needs of Women/Victims of Violence	Continue to support the expansion of the Situation Tables and Rapid Mobilization Tables to assist with wrap-around supports for vulnerable people in our catchment. (see below, S.5.10.2 Coordination with Other Community Services)	Continue to have staff involvement at the table to share integrated levels of support	Since inception, the Espanola Area Situation Table reviewed 13 referrals and Sudbury East Mobilization Table reviewed 2 referrals	Wrap around services were provided to individuals who were at elevated risk of harm to others or themselves	The Tables continue to operate
	Maintain commitment to the concept of situation tables in other areas of the catchment and participate and support these initiatives	Received Social Services Relief Fund (SSRF) Funding in 2020 to build a new Food Bank/Thrift Store for Manitoulin Family Resources; also helped with their shelter expansion	Able to provide services to clients while maintaining PHSD guidelines	Provided food bank services to 9281 individuals in 2020. Will be providing Thrift Store services to individuals across the district	Provide statistical data to the Ministry and continue to see ongoing supports required for the food bank
	Continue our partnership with Canadian Mental Health Association (CMHA) for the TCSW Program and the Supportive Rent Supplement Program	Ongoing	8 individuals are receiving rent supplement the Canadian Mental Health Association (CMHA)	Individuals / Families remain housed	Ongoing

Priorities for Action	2020 Status			Outcome(s)	Annual Progress/Impacts
	Inputs(s)	Activities	Outputs		
10. (D.4.10.1) Address Needs of Immigrants and Refugees	Continue to support the expansion of the Situation Tables and Rapid Mobilization Tables to assist with wrap-around supports for vulnerable people in our catchment. (see below S.5.10.2 Coordination with Other Community Services)	Continue to have staff involvement at the table to share integrated levels of support	Support provided when needed	Assist to provide best possible outcome for persons in need	Ongoing
	Maintain commitment to the concept of situation tables in other areas of the catchment and participate and support these initiatives	Ongoing			
	Continue with partnerships with Canadian Mental Health Association (CMHA) for the TCSW Program and the Supportive Rent Supplement Program	Ongoing	8 individuals are receiving rent supplement the Canadian Mental Health Association (CMHA)	Individuals/Families remain housed	Ongoing

Priorities for Action	2020 Status			Outcome(s)	Annual Progress/Impacts
	Inputs(s)	Activities	Outputs		
11. (D.4.10.1.) Address Needs of Persons Living on Social Assistance	Closely monitor demand for Housing and Homelessness Prevention programs by special populations- particularly youth	Statistical data kept for Healthy Community Fund applications for food banks	Ability to track what support is needed and provided	Ability to see trends	Ensure that policy is reflective of needs in the community
	Continue to advocate for an increase in social assistance rates through support of the activities of other organizations, including those of the Public Health Subdury and Districts regarding the gathering of food costing data	A resolution is passed at the board level every November to support Public Health Sudbury and Districts	Advocacy for vulnerable population	Ability to afford heathy food choices, healthy food equals healthy bodies, less illness, less malnutrition	Ongoing

Priorities for Action	2020 Status			Outcome(s)	Annual Progress/Impacts
	Inputs(s)	Activities	Outputs		
12. (D.4.11.1) Address Education and Training Needs of Clients	Continue to offer training and employment support programs to OW/ODSP recipients	Direct referrals to Employment Ontario for training and employment supports	Clients are able to receive training and education	Clients are able to access education and employment	Increased success in securing and maintaining employment
	Continue the conversation between College Boreal and Cambrian College to advocate for the need for education programs in the Personal Support Workers and Early Childhood Educator fields	Northern Ontario Service Deliverers Association (NOSDA) is putting together a survey to share with providers to assess staffing needs in their sites for license capacity	Able to access need for ECE graduates in the field and connect with Colleges to indicate shortages	Able to access need for ECE graduates in the field and connect with Colleges to indicate shortages	Provides ability to lobby the government to support better wages for ECE's to enter the field. Supports recruitment and retention in the field

Goal 2. Understanding and Addressing the Need for the Supply of Housing (and Supports)

Priorities for Action	2020 Status				
	Inputs(s)	Activities	Outputs	Outcome(s)	Annual Progress/Impacts
1. (SS.5.1.1) Household and Dwelling Characteristics and Maintenance	Review current funding envelopes and ensure best delivery of programs and services	When able to, we find creative ways to pool resources to ensure best delivery of programs and services	Although funding was made available, we chose to pool our funding to create more housing in our area	Although funding was made available, we chose to pool our funding to create more housing in our area	Increase community housing for residents in the Manitoulin-Sudbury District; help with current waitlist
2. Housing Programs	Continue to 'swap' the Ontario Priorities Housing Initiative (OPHI) funding from year 1 and 2 into year 3 to allow Manitoulin- Sudbury DSB to add this funding to the revenue received from family dwelling sales to build new units where the need is based on waitlist	Sold ten unit building and one single family dwelling	Funding added towards cost of new build	Ability to build housing in the future	Funding added towards cost of new build
3. (S.5.3.12) Wait List Management and Utilization	Should funding become available, use Wait List information to plan to build, what's needed, where needed	Waitlist updated with applications on an annual basis	Ability to plan based on need and location	Build where most needed	OPHI funding pooled to allow for build

Priorities for Action	2020 Status				
	Inputs(s)	Activities	Outputs	Outcome(s)	Annual Progress/Impacts
4. (S.5.7.1) Climate Change, Energy Efficiency and Housing and Environmental Sustainability	Continue to seek out energy efficiencies and available opportunities for grants and funding that will assist in managing the portfolio with reducing our carbon footprint	Follow Ontario Renovates Guidelines for energy efficiency	Reduction on utility costs for successful applicants	Financial savings for applicants	Ongoing
		Windows at Arthur Court, Roof replacement in 3 buildings (Little Current, Chapleau, Arthur Crt)	Green energy lighting program undertaken in various housing locations where available.	More energy efficient housing , financial savings for tenants	Ongoing
	The Integrated Program Staff will participate with our Communities' Safety and Well-being Plans	Initiate work on the development of the Community Safety and Well-being Plan	Staff will participate in Community Safety and Well-being Plan when meetings get scheduled by the municipality	Staff will participate in Community Safety and Well-being Plan when meetings get scheduled by the municipality	Ensure that the challenges are identified

Priorities for Action	2020 Status				
	Inputs(s)	Activities	Outputs	Outcome(s)	Annual Progress/Impacts
5. (S.5.12.1) Need for the Development of Social Housing Stock	Direct Shelter Subsidy will remain as a primary mechanism to address housing need in the Manitoulin-Sudbury DSB catchment area (as we only receive small pockets of money). This program will continue to be advertised	Continue to assess OW/ODSP clients, seniors and applicants who are housed in the community	Affordability to maintain housing within the community	Affordability to maintain housing within the community	Affordability to maintain housing within the community
	New sources of Federal/Provincial Affordable Housing Funds should be accessed as/when/if they become available. If building funds become available, an analysis of the demographics may then be required to ensure that the units are appropriately allocated	Canadian Ontario Housing Benefit (COHB) introduced in 2020	13 individuals / families were assisted with COHB applications in 2020	Individuals / Families remained housed	Program is continuing into 2021

Priorities for Action	2020 Status				
	Inputs(s)	Activities	Outputs	Outcome(s)	Annual Progress/Impacts
	Continue to explore partnerships and find partners to develop and maintain housing stock in the area	Partnered with Ontario Aboriginal Housing Services for sale of Gore Bay Community Housing Building; partnership with the Municipality of North Eastern Manitoulin and the Island for housing build	Maintain current housing stock; additional housing unit	Community Housing units remain available; additional housing units	Maintain current housing stock and in Progress

Priorities for Action	2020 Status				
	Inputs(s)	Activities	Outputs	Outcome(s)	Annual Progress/Impacts
6. (S.5.13.1) Non-Profit Housing Corporations and Non-Profit Housing Cooperatives	Hold regular meetings with Non-Profit Housing staff to provide insight/guidance to assist in Non-Profit sustainability	Regular contact with providers and providing funding through Canada-Ontario Community Housing Initiative (COCHI)	Ease of operations and maintenance of housing supply	Admin support and training; Allow for capital building repairs	Ongoing
7. (S.5.14.1) Private Housing Market and Municipalities	Continue to engage with municipalities and developers and support their efforts to develop housing where possible	The DSB has had some conversation with Rainbow Community Non-Profit Housing	Ongoing	Ongoing	Ongoing

Goal 3. Income Support for Shelter and Homelessness Prevention Services

Priorities for Action	2020 Status				
	Inputs(s)	Activities	Outputs	Outcome(s)	Annual Progress/Impacts
1. (S.5.4.5) Direct Shelter Subsidy (DSS) Utilization	Continue to monitor effectiveness of DSS and modify as necessary as resources become available from senior levels of government	203 active Direct Shelter Subsidy participants at the end of the 4th Quarter	Program offered to social assistance and non-social assistance recipients	Ensure affordability and that individuals remain housed	Ensure affordability and that individuals remain housed
	Continue to advocate to the Province to allow for this program to be funded in this same fashion as opposed to having the complications of the Portable Housing Benefit	Continue to ensure that the policy allows exceptions	Program has flexibility to provide assistance to those who need it	Individuals and families have more access to housing and / or remain housed	Ongoing
	Monitor the savings effects that the DSS program has on social assistance recipients while lobbying for a local and flexible Portable Housing Benefit	Analysis completed	Verification of long term savings to the province as a result of DSS program	Successful in ensuring people are housed while they tend to other challenges	The data demonstrates that 46.9% of former DSS recipients are no longer on social assistance
	Increase access to DSS in supporting more families	Canada Ontario Housing Benefit (COHB) applications completed with qualifying families	13 families receiving rental assistance through COHB	Families remain housed	Ongoing

Priorities for Action	2020 Status				
	Inputs(s)	Activities	Outputs	Outcome(s)	Annual Progress/Impacts
2. Employment and Training Opportunities for Housing Stabilization	Continue to provide specific training opportunities for local labour force	Partnership with CMHA, Sudbury Credit Counselling, Employment Ontario Referrals	In the LaCloche area 3 tenants received services and 9 in the Manitoulin area	Received brief services for employment/training support	Ongoing
	Continue discussions with the local Colleges for ECE and PSW shortages affecting the local labor market in hope to increasing the recruitment and retention of ECE's and PSW's	Ongoing	2 OW clients were accepted into the PSW program	Paid employment, better job opportunities, ability to become self-reliant	Paid employment, better job opportunities, ability to become self-reliant

Priorities for Action	2020 Status				
	Inputs(s)	Activities	Outputs	Outcome(s)	Annual Progress/Impacts
3. (S.5.6.1) OW/ODSP/DSS	Allow local flexibility to keep the current Portable Housing Benefit as individuals exit social assistance	Benefit regularly reviewed at 6 months; introduction of Canada Ontario Housing Benefit in 2020 allows for broader asses to rent subsidies; 13 individuals assisted in 2020.	Policy allows review at any time to review eligibility extended to non social assistance recipients	Continued financial support to low income individuals and families	Continued financial support to low income individuals and families
	Provide the Manitoulin-Sudbury DSB with enough funding to build new affordable housing in the communities that have been identified	Community housing waitlist maintained to ensure ability to review need in communities	If funds are received areas will be identifiable based on the waitlist needs	If funds are received areas will be identifiable based on the waitlist needs	If funds are received areas will be identifiable based on the waitlist needs

Goal 4. Innovations and Partnerships in the Provision of Housing with Supports

Priorities for Action	2020 Status				
	Inputs(s)	Activities	Outputs	Outcome(s)	Annual Progress/Impacts
1. (S.5.8.6) Innovations in Supply and Delivery of Affordable Housing (and Support)	Ensure that the district is taking full advantage of the services offered through the North East Local Health Integration Network (LHIN) and their Aging at Home Strategy and advocate for increased services as the aging population grows, A strong case is present for the Manitoulin-Sudbury DSB and services within the district to be awarded funding opportunities and to advocate for more housing and increased services as the aging population grows throughout the Manitoulin-Sudbury DSB catchment area	Maintain collaborative partnership with VON and NE LHIN for Community Neighborhood Model of Care	Tenants remain independent and maintain the ability to live independently	Tenants receive supports needed; In 2019, 4 tenants received services and 4 2020	Tenants ability to maintain their housing and stay in their homes

Priorities for Action	2020 Status				
	Inputs(s)	Activities	Outputs	Outcome(s)	Annual Progress/Impacts
		Continue Community Paramedicine Wellness Clinics	Ensure referrals and wellness of tenants and community members	Between April 2019 - March 2020, 2040 residents and community members were seen through Community Paramedicine in the LaCloche/ Manitoulin area Community Housing buildings. As a result of the global pandemic, these clinics were not operating from March 2020 onward	Tenants ability to maintain their housing and stay in their homes

Priorities for Action	2020 Status				
	Inputs(s)	Activities	Outputs	Outcome(s)	Annual Progress/Impacts
	Expand the Channelview Neighborhood Health Model to other areas as warranted	Continue to grow and establish commitments to current model	Create policy within existing model to ensure success	Creating collaborative plans aligned with preferences	Creating collaborative plans aligned with preferences
	Expand the Community Wellness Clinic program as resources become available. Document best practices for paramedicine clinics, determine if and how the program allows aging-in-place tenants to remain in their own homes and if possible, quantify if and how there is a reduction in hospital/long-term care bed demand	Ongoing	Ongoing	Ongoing	Ongoing

Priorities for Action	2020 Status				
	Inputs(s)	Activities	Outputs	Outcome(s)	Annual Progress/Impacts
2. (S.5.9.1) Increasing Knowledge Dissemination	Regular communications (i.e. newsletter) should be sent out to social housing tenants and OW and ODSP recipients, detailing existing programs and services- even if they have not recently changed	Ongoing communication with tenants through the Transitional Community Support program regarding benefits available	Tenant awareness of existing programs available	Benefit support provided to tenants where eligible	Tenants are educated about benefits that are available to them

Priorities for Action	2020 Status				
	Inputs(s)	Activities	Outputs	Outcome(s)	Annual Progress/Impacts
3. (S.5.10.2) Spearheading Integrated Service Delivery	Expand the Rapid Mobilization Table program concept to other sub-districts: first Sudbury East	Program expanded to Sudbury East District in 2019	Wrap around services were provided to individuals who were at elevated risk of harm to others or themselves	Sudbury East Mobilization Table reviewed 2 referrals	Table continue to be operational today
	Share Manitoulin-Sudbury DSB space with community programs as need arises in the interest of community and partnership building	Manitoulin Family Resources, Probation and Parole, Sudbury Credit Counselling, sharing of common rooms (Wellness Clinics, CMHA)	Clients become familiar with the space and services offered	Offer integrated approach to services from community partners	Offer integrated approach to services from community partners
	Continue to build on partnerships to allow for preventative/ upstream housing stabilization of at-risk tenants	Continued relationships with CMHA, Manitoulin Family Resources	Tenancies preserved and stronger supports provided to tenants struggling with any challenges that they may be experiencing	26 tenants supported by CMHA in 2019 / 2020 in the LaCloche / Manitoulin areas	Tracking police calls, paramedic services calls, tenant complaints, tenants move out, all services provided by CMHA; services provided to tenants on-site to meet them where they are at

Priorities for Action	2020 Status				
	Inputs(s)	Activities	Outputs	Outcome(s)	Annual Progress/Impacts
	Complete the implementation of the Vulnerable Persons Registry for all regions within the DSB catchment area	Registration for vulnerable populations based on medical conditions done centrally through SSMIC	People are registered to ensure that in the event of a catastrophic event that they are made priority	33 people are registered and the number continues to grow as more people are identified for the Registry	The Registry continues to grow to ensure the safety and well-being of the population is taken into account when a crisis occurs

Priorities for Action	2020 Status				
	Inputs(s)	Activities	Outputs	Outcome(s)	Annual Progress/Impacts
4. (S.5.11.1) Opportunities for Funding	Continue to seek non-municipal sources of support for program/pilot project funding to address innovative ideas to meet the needs of clients in the Manitoulin-Sudbury catchment area	Ongoing; DSB received SSRF funds to create innovative ideas to meet the needs of clients during the global pandemic	Provided additional funds to food banks to operate at a higher capacity during the pandemic; created additional staffing positions and programming within current partnerships with CMHA and MFR; expanded community paramedicine to vulnerable population	Food bank usage increased by 15% from 2019 to 2020.	Just recently received our allocated funding for CHPI, OPHI, COCHI, COHB to ensure ongoing programming continues