

Resolution # 2019- 1

Originator: Staff

Report/Background: Approval of 2018 Proceedings

Date: June 7, 2019

Moved By:

Seconded By:

BE IT RESOLVED THAT the Proceedings from the NOSDA AGM dated June 2018 held in Timmins, Ontario be accepted as recorded.



Resolution # 2019- 2

Originator: Staff

Report/Background: Election of AGM Activity Chairs

Date: June 7, 2019

Moved By:

Seconded By:

BE IT RESOLVED THAT Mark King be Nominated Chair of the Nominations Committee; and that **Barry Baltessen** be Nominated as Chair of the Resolutions Committee.

CARRIED.



Resolution # 2019 - 3

Originator: Staff

Report/Background: **Approval of 2018 Financial Statement** Date: June 7, 2019

Moved By:

Seconded By:

BE IT RESOLVED THAT the 2018 Treasurer's Report be accepted as circulated.



Resolution # 2019-4

Originator: Staff

Subject: **DSSAB Act Review**

Date: June 7, 2019

Moved By:

Seconded By:

WHEREAS the Ministry staff along with consultants from OPTIMUS/SBR met with over 300 people in Northern Ontario between September 6 and October 19, 2017 to discuss the District Social Services Administration Board Act in the 10 Districts across the North that have District Social Services Administration Boards; and

WHEREAS some requirements in the DSSAB Act conflict with other pieces of legislation such as the Municipal Act, Housing Services Act, Corporations Act, etc. which results in ambiguity, DSSAB Board term start dates should be more aligned with municipal council terms and DSSABs should have access to/Borrowing from Infrastructure Ontario; and

WHEREAS the <u>final report</u> by OPTIMUS/SBR did not contain any consensus among participants on the best path forward and in a letter dated Dec. 21, 2018 the Minister advised that the government would not be moving forward to implement the recommendations laid out in the OPTIMUS/SBR report; and

WHEREAS the Minister directed staff to proceed with focused discussions with the NOSDA, FONOM and NOMA to identify opportunities in the following three areas of DSSAB

governance and accountability:

- Exploring ways to ensure that alternate cost apportionment formulas reflect the collective responsibility of all municipalities for the provision of services to residents in a District;
- Exploring an effective mechanism for resolving conflicts that arise with respect to the apportionment of costs; and
- Enhancing understanding of the role of DSSABs, Board functions and responsibilities and transparency of decision making and communication.

THEREFORE BE IT RESOLVED THAT the 2006 interim guidelines on Governance and Accountability developed by the Ministry of Children, Community and Social Services be updated in consultation with the DSSABs and incorporated into DSSAB Act Regulations; and

FURTHER BE IT RESOLVED THAT the revisions to the DSSAB Act, Regulations and Accountability Guidelines include improvements to the cohesiveness of the legislative framework through consolidation of all relevant Acts and Regulations to assist in clarifying the role and responsibilities of DSSABs; and

FURTHER BE IT RESOLVED THAT the DSSAB Act be regularly reviewed so that the DSSAB Act and regulations are adapted to changes in the environment; and

FURTHER BE IT RESOLVED THAT any and all revisions to the DSSAB Act that result from the DSSAB Act Review process must not result in any increases in to the Municipal Levy of any DSSAB.



Resolution # 2019-5

Originator: **Staff**

Subject: Integrated Health Service Planning

Date: June 7, 2019

Moved By:

Seconded By:

WHEREAS Bill 74 created the new health agency, Ontario Health, which is responsible for integrated health service planning; and

WHEREAS the social determinants of health are some of the largest factors in health outcomes for Northern Ontario citizens; and

WHEREAS NOSDA members are provincially designated Service System Managers for Social Services, Children's Services and Social Housing and homelessness prevention in Northern Ontario and in many cases the designated delivery agents for Paramedic Services, and are responsible for the planning and administration of key social determinants of health impacting health outcomes and the wellness of our communities; and

WHEREAS the social determinants of health are some of the largest factors in health outcomes for Northern Ontario citizens; and

WHEREAS District Social Service Administration Boards (DSSAB) and Consolidated Municipal Service Managers (CMSM) as well as local governments have mandated responsibility, expertise and influence on the social determinants of health through program delivery with the consideration of broader health system.

THEREFORE BE IT RESOLVED THAT the Ministry of Health and Long-Term Care establish a framework by which the Ontario Health agency and NOSDA members engage directly in integrated health service planning, local planning and healthcare resource allocation to address issues affecting the social determinants of health which includes joint approval of related expenditure allocations; and

FURTHER BE IT RESOLVED THAT the Ministry of Health and Long-Term Care direct the Ontario Health to engage NOSDA members, at a senior management level, at all planning tables in Northern Ontario; and

FURTHER BE IT RESOLVED THAT this activity leads to the appropriate implementation of the Northern Health Equity Plan.



Resolution # 2019-6

Originator: Staff

Subject: Mental Health and Addictions

Date: June 7, 2019

Moved By:

Seconded By:

WHEREAS the Northern Ontario region has significant access issues and wait-lists for mental health and addictions services impacting our communities and clients; and

WHEREAS NOSDA members do not have the capacity to address mental health or addiction issues facing their clients in Ontario Works, Social Housing and Emergency Medical Services without the help of community service delivery partners; and

WHEREAS NOSDA members recognize and identify specific needs required to significantly improve community safety and client outcomes.

THEREFORE BE IT RESOLVED THAT the Ministry of Health and Long-Term Care establish a joint partnership committee with the Ontario Health agency and NOSDA members, recognizing the Service System Manager role of the NOSDA members, to ensure direct funding is secured by the mental health and addictions service providers to provide the necessary supports to NOSDA members as required.



Resolution # 2019-7

Originator: Staff

Subject: Non-Urgent Patient Transfers

Date: June 7, 2019

Moved By:

Seconded By:

WHEREAS the Province has created a Regionalized Health Care System to maximize service to patients in a central location; and

WHEREAS non-urgent transfer patients generally do not require the use of an ambulance, however, in Northern Ontario ambulances are utilized extensively, as alternate, less costly and more efficient Medical transport services have not been developed by Northern hospitals; and

WHEREAS the use of local ambulance resources for non-urgent transfers places communities at risk for delays in response to emergent calls for service, particularly in one ambulance communities; and

WHEREAS in Southern Ontario, non-urgent patient transfers are provincially funded at 100%, through the use of Medical transport services, at a much lower cost than utilizing Paramedic Services and eliminating the risk of delay in response to emergent calls; and

WHEREAS in Northern Ontario the cost of non-urgent transfers is borne at a 50% cost to the local taxpayers and places the citizens at risk of delays in emergent response; and

WHEREAS both Northern LHINs were committed to reducing the use of Paramedic Service for non-urgent patient transfers through funding for Medical Transport Services, change has been limited with inconsistent application of resources and a failure to meet the needs of the municipally funded Paramedic Services and the citizens of Northern Ontario.

THEREFORE BE IT RESOLVED THAT NOSDA requests the Ministry of Health and Long Term Care take the immediate necessary steps to fund Medical Transport Services equitably across Northern Ontario; and **FURTHER BE IT RESOLVED THAT** steps to reduce hospital dependencies on Paramedic Services for non-urgent patient transports be established immediately; and

FURTHER BE IT RESOLVED THAT a copy of this Resolution be circulated to the Premier of Ontario, Minister of Health & Long Term Care, Ontario Health Agency, North East LHIN, North West LHIN, AMO, NOMA, FONOM, OAPC and Northern Ontario Paramedic Service providers.



Resolution # 2019-8

Originator: **Staff**

Subject: Increasing Ontario Works and Ontario Disability Support Shelter Scales for Clients Residing in Social Housing

Date: June 7, 2019

Moved By:

Seconded By:

WHEREAS the rent scales for social housing units under the Ontario Works and Ontario Disability Support Program have not been adjusted since 2000; and

WHEREAS social housing is administered and funded by municipalities; and

WHEREAS the differences between the current OW and ODSP rent scales and the actual cost of shelter continues to widen;

THEREFORE BE IT RESOLVED THAT NOSDA calls on the Ontario government to amend the Housing Services Act 2011 to allow social housing providers the ability to charge the "maximum Shelter allowance" identified in both the Ontario Works and Ontario Disability Support Program rate scales.



Resolution # 2019-9

Originator: **Staff**

Subject: Service System Management and Employment Services

Date: June 7, 2019

Moved By:

Seconded By:

WHEREAS it has been recognized that the value of direct relationships with local economic development and business is fundamental in planning for good employment outcomes in a community by virtue of the municipal linkages to these departments with CMSM/DSSAB's; and

WHEREAS it has also been acknowledged that other municipally delivered services including Housing Services and Children's Services are fundamental to assisting individuals along the continuum of employment; and

WHEREAS the Ministry of Training, Colleges and Universities is transforming the employment services system to reduce fragmentation and duplication between provincial employment systems to improve client service, increase accountability and achieve better outcomes for all job seekers and employers; and

WHEREAS the Ministry of Training, Colleges and Universities is currently in the process of selecting Service System Managers to create a locally responsive employment services system that delivers sustained employment outcomes for all individuals and businesses, based on their needs; and

WHEREAS Service System Managers will manage relationships with employment service providers in local catchment areas across the province to plan, design and manage service delivery to achieve employment outcomes for clients who need them most.

THEREFORE BE IT RESOLVED THAT NOSDA call on the Premier of Ontario to move forward with the transformation of the employment services system and more specifically that the province engage CMSM/DSSABs as full partners in managing and planning employment services in their communities; and **FURTHER BE IT RESOLVED THAT** the Premier directs the Minister of Training, Colleges and Universities who is responsible for Employment Ontario to provide DSSAB's/CMSM the right of first refusal to become the Employment Service System Managers within the local catchment areas.



Resolution # 2019-10

Originator: Staff

Subject: Service System Managers for Human Services

Date: June 7, 2019

Moved By:

Seconded By:

WHEREAS NOSDA members have been recognized as the Municipal Service System Managers for Human Services within the communities they have jurisdiction over; and

WHEREAS NOSDA members are recognized as valued partners and key stakeholders by School Boards, Public Heath Units, Hospitals, Non-Profit Housing Providers, Local Health Integration Networks, Community Agencies and municipalities; and

WHEREAS the Ministry of Municipal Affairs and Housing has recognized NOSDA members as the Municipal Service System Mangers for Housing; and

WHEREAS the Ministry of Education has recognized NOSDA members as the Municipal Service System Mangers for Children's Service.

THEREFORE BE IT RESOLVED THAT the Province of Ontario, the Premier and each Ministry formally recognize NOSDA members as Municipal Service System Managers for Human Services and the Province agree to engage NOSDA members as full partners in managing and planning Human Services within their respective communities and jurisdictions.



Resolution # 2019-11

Originator: **Staff**

Subject: Engagement on Social Assistance Reform

Date: June 7, 2019

Moved By:

Seconded By:

WHEREAS in response to the Auditor General's report and as a part of the Government's social assistance reform, the Ministry has identified service delivery priorities grouped within four pillars; two of which result in additional costs for Municipalities in 2019:

1. Improving Employment Outcomes:

- 2018 actuals for employment outcome targets will become baseline for 2019.
- 2019 negotiated targets must be at minimum of 3% higher than baseline.
- 2. Amending Service Contracts (in-year) related to Employment Targets
 - Negotiated targets will not be amended from the initial Service Contract. This may
 result in a maximum 15% of our uploaded provincial funding to be financially
 recovery based on actual performance to achieve annual targets, and

WHEREAS it has been acknowledged that a barrier to achieving meaningful employment outcomes is time spent by front line workers administering and overseeing a social assistance program plagued with systematic barriers and overly bureaucratic legislation; and

WHEREAS it is not reasonable to hold Delivery Agents to 2018 actuals without the necessary tools or to make fiscal changes apply retroactively after 2019 Municipal budgets have already been approved; and

WHEREAS consideration should be given to allow for true Service Planning and to analyze implications and implement strategies for 2020; and

WHEREAS the increase to 2019 targets by 3% can only be achieved with the proper tools and implementation strategy considering local labour market information; and

WHEREAS with the proper tools and implementation strategy, Service Managers could have the potential to exceed the 3% targets for 2019;

THEREFORE BE IT RESOLVED that NOSDA requests engagement with the Province on these pillars to develop a work plan to find the required efficiencies, establish employment targets based on meaningful outcomes, and demonstrate accountability.



Resolution # 2019-12

Originator: Children's Services Working Group

Subject: Child Care Resolution for NOSDA on 2019 Administrative Threshold

Date: June 7, 2019

Moved By:

Seconded By:

WHEREAS DSSABs and CMSMs are legislated to have approved their budgets for the 2019 calendar no later than March 31st of each year; and

WHEREAS on April 18th, the Ministry of Education communicated a reduction in eligible provincial administration funding from 10% to 5% for program delivery; and

WHEREAS the reduction in administration funding will negatively impact DSSABs and CMSMs service levels, service management abilities, and may increase municipal levies; and

WHEREAS the reduction in administration funding will risk the sustainability of valuable programs, services and outcomes of children in northern Ontario.

THEREFORE BE IT RESOLVED that NOSDA requests the Ministry of Education to maintain the 2018 administrative threshold of 10% for the current year; and

FURTHER BE IT RESOLVED that NOSDA requests the Ministry of Education to phasein the administration reduction gradually over a five (5) year period to allow DSSABs and CMSMs time to properly adjust budgets and/or develop adequate operational mitigation plans.



Resolution # 2019-13

Originator: Children's Services Working Group

Subject: Early Years Resolution for NOSDA on 2019 Expansion Cost Sharing

Date: June 7, 2019

Moved By:

Seconded By:

WHEREAS DSSABs and CMSMs are legislated to have approved their budgets for the 2019 calendar no later than March 31st of each year; and

WHEREAS on April 18th the Ministry of Education communicated that, beginning April 2019, CMSMs/DSSABs will be required to cost-share the operating portion of Expansion Plan funding at a rate of 80/20 provincial/municipal; and

WHEREAS the cost sharing change was communicated after DSSABs and CMSMs set their 2019 operating budgets and applicable municipal levies; and

WHEREAS the cost sharing change will negatively impact DSSABs and CMSMs service levels or increase municipal levies.

THEREFORE BE IT RESOLVED that NOSDA requests the Ministry of Education to phase-in the cost sharing formula gradually over a five (5) year period to allow DSSABs and CMSMs time to properly adjust budgets and/or develop adequate operational mitigation plans.



Resolution # 2019-14

Originator: **Staff** Subject: **Community Paramedicine Funding** Date: June 7, 2019

Moved By:

Seconded By:

WHEREAS Bill 74 created the new health agency, Ontario Health, which is now responsible for integrated health planning; and

WHEREAS the new Ontario Health agency is responsible for home and community supports, given the integration of the Home and Community Care Access Centres.

THEREFORE BE IT RESOLVED THAT the Ministry of Health and Long-Term Care establish a framework by which the Ontario Health agency and NOSDA members, who delivery Paramedic services, and desire to provide Community Paramedic Services must enter into direct planning and agreements to operate the 100% provincially funded Community Paramedicine programs; and

FURTHER BE IT RESOLVED THAT the Ministry of Health and Long-Term Care direct the Ontario Health agency to expand the Community Paramedicine program in all regions in Northern Ontario where NOSDA members have demonstrated need.



Resolution # 2019-15

Originator: Staff

Report/Background: Paramedic Services Cost-Sharing

Date: June 7, 2019

Moved By:

Seconded By:

WHEREAS Paramedic Services in Northern Ontario provide coverage for vast geographic areas; and

WHEREAS many Paramedic Stations in the North are single vehicle stations staffed with one crew and in many cases operating on a call back system in the evenings; and

WHEREAS the next closest ambulance may be more than one hour away; and

WHEREAS Northern municipalities and the Designated Delivery Agent for Paramedic Services already struggle to maintain services and response times across the vast geographic areas; and

WHEREAS Northern municipalities in both rural and urban areas are struggling to maintain a level and quality of service both expected and experienced in other parts of the province;

THEREFORE BE IT RESOLVED that the Northern Services Delivery Association (NOSDA) requests that the Province restore 50/50 cost sharing funding for the 2019-20 Fiscal year while a full review the implications of a reduction in funding is analysed.

FURTHER BE IT RESOLVED that any proposed changes in funding be discussed with NOSDA, AMO and the Designated Delivery Agents for Paramedic Services prior to implementation.



Resolution # 2019-Supplemental

Originator: **Staff**

Subject: Ontario Health Board

Date: June 7, 2019

Moved By:

Seconded By:

WHEREAS the Ontario Health Board of Directors has a number of critical responsibilities regarding public health care, including the continuity of patient care throughout the process of transferring multiple existing provincial agencies into Ontario Health over the coming years; and

WHEREAS NOSDA members provide key social services throughout the North relating to a variety of portfolios directly connected to and within the mission of these agencies; and

WHEREAS NOSDA members' provision of these services is done with the perspective of building a modern, connected public health care system with a specific focus on collaboration and coordination, and in a way that maximizes existing resources while providing the quality of care that patients, families, and caregivers deserve;

THEREFORE BE IT RESOLVED THAT the Government of Ontario allow NOSDA to select someone from among its membership to be appointed to the Ontario Health Board of Directors.



Resolution # 2019-Supplemental 2

Originator: Staff

Subject: Chair and Vice-Chair/Board Elections

Date: June 7, 2019

Moved By:

Seconded By:

BE IT RESOLVED THAT Janet Gawne is hereby proclaimed as Chair of NOSDA for a two-year term, and that Barry Baltessen and Les Gamble are hereby proclaimed as Vice-Chairs of NOSDA for a two-year term.



Resolution # 2019-16

Originator: Staff

Subject: Adjournment

Date: June 7, 2019

Moved By:

Seconded By:

BE IT RESOLVED that the Business Meeting be adjourned.