



March 30, 2015

Delivered via email

Richard Jackson
Director
MOHLTC Emergency Health Services
5700 Yonge Street
North York, ON
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Mr. Jackson:


As per Ontario Regulation 257/00 Part VIII Section 23(7), it is our responsibility to report to the Director of Emergency Health Services Branch on response time matters for the preceding year.

Please see the following data regarding the response time performance for Manitoulin-Sudbury DSB for 2014 which was generated using the MOHLTC ADRS Database. You will note that we have successfully met our response time objectives for 2014.

Patient Severity	Target Time	Actual Time	Percentage of Time Met Target	Call Volume
Dispatched SCA	6 minutes, 15% of time	6 minutes, 21.7% of time	100%	78
CTAS 1	8 minutes, 25% of time	8 minutes, 28.3% of time	100%	55
CTAS 2	25 minutes, 80% of time	25 minutes, 83.6% of time	100%	774
CTAS 3	25 minutes, 80% of time	25 minutes, 84.0% of time	100%	1718
CTAS 4	25 minutes, 80% of time	25 minutes, 83.6% of time	100%	973
CTAS 5	25 minutes, 80% of time	25 minutes, 88.7% of time	100%	80

Should you require any further information, please feel free to contact this office.

Yours truly,


Michael Maclsaac
Chief of EMS
Manitoulin-Sudbury DSB

Cc: Mr. Fern Dominelli, CAO, Manitoulin-Sudbury DSB
Mr. Jack Cruickshank, Senior Field Manager, EHSB MOHLTC