



**RESOLUTION 11-68**

DATE: September 22, 2011

MOVED BY: L. Addison

SECONDED BY: D. Golden

WHEREAS the Manitoulin-Sudbury DSB approved Board [Resolution 11-45](#) on May 26, 2011 which directed DSB staff to implement the following recommendations:

1. **Consult with stakeholders.** Visit each hospital leader and engage the North East LHIN on this matter. Bring forth EMS concerns and possible solutions. Consult with other EMS in the area. Find commonality on the issue and bring forth that perspective on a joint effort.
2. **Redevelop our Deployment Plan.** Adjust the Deployment Plan to place some pressure on the decision makers. Allowing fewer vehicles to provide non-urgent transportation will make it harder for the hospitals to rely on our services. Place guidelines within the plan that dictate the process for delaying a non-urgent transfer and provide same to Hospital Administrators. With this in mind we will need to develop a tool for our front line staff to utilize when the inevitable “up-coding” of patients occurs. This will need to involve EMS Management as there could be some resistance from the hospitals and we should look to engage the North East Ontario Pre-hospital Care Program (NEOPCP) in evaluating cases of “up-coding”. Allowing the NEOPCP Medical Director to review potential “up-coding” of transfers will validate or dismiss the perception on what is actually occurring.
3. **Present a business case to the MOHLTC.** In the North, the most realistic option to this matter may be a two tiered EMS system that encompasses both emergency and non-urgent transportation; the latter being 100% funded from the Province. To this end we should bring forth the solution to the MOHLTC EHS Branch Field Office. Preparing a detailed business case on this matter will show that this organization is forward thinking and willing to bring forth real solutions to real problems.
4. **Monitor the situation.** Evaluate as we progress through the recommendations and see the results of the Ombudsman Report and the provincial election. Also look at how others are progressing through this issue; and

WHEREAS DSB staff have provided the Program Planning Committee with an update regarding the above in the [Non-Urgent Patient Transfer - Issue Report Update](#) dated September 21, 2011; and

WHEREAS DSB staff have provided the Program Planning Committee with a Non-Urgent Patient Transfer Business Case for the Ministry of Health and Long Term Care;

THEREFORE BE IT RESOLVED THAT the Manitoulin-Sudbury DSB approve the Non-Urgent Patient Transfer Issue report Updated dated Sept 21, 2011; and

FURTHER BE IT RESOLVED THAT the Board approves the [Non-Urgent Patient Transfer Business Case](#) and that the Business Case be forwarded to the Minister of Health and Long Term Care after the October 6 provincial election has been finalized; and

FURTHER BE IT RESOLVED THAT this Resolution be forwarded to the Hôpital Régional de Sudbury Regional Hospital, Chapleau General Hospital, Espanola General Hospital, Manitoulin Health Centre and the Northeast Local Health Integration Network.

CARRIED

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*Original signed by Les Gamble*  
CHAIR

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