

Manitoulin-Sudbury DSB Municipality of St. Charles

FERN DOMINELLI
CHIEF ADMINISTRATIVE OFFICER



Historical Overview

The Manitoulin-Sudbury District Services Board (DSB) is a municipal Service System Management organization created by the provincial government to oversee the local planning, coordination and delivery of a range of services and programs divested to the municipal order of government.

District Social Services Administration Boards (DSSABs) are unique to Northern Ontario. The Manitoulin-Sudbury DSB is one of Ontario's ten DSSABs. They, along with thirty-seven County, Upper Tier or Regional governments make up what is often referred to as Ontario's forty-seven Consolidated Municipal Service Managers (CMSMs).

Historical Overview

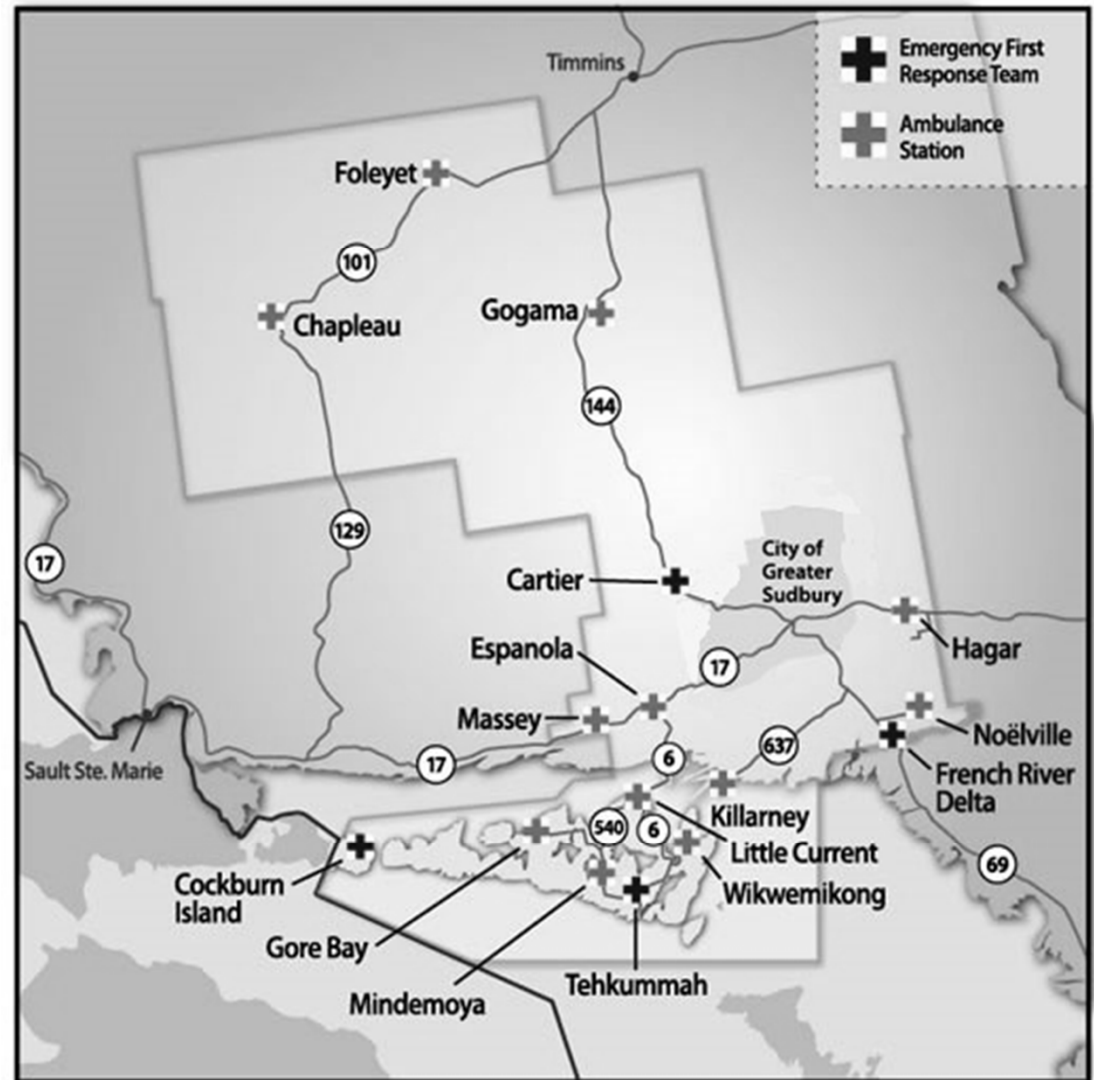
The specific programs our DSB is responsible for are: Ontario Works, Social Housing, Paramedic Services (Land Ambulance), and Early Learning and Child Care services.

The DSB:

- has a fourteen member Board of Directors that consists of municipally elected officials from 18 member municipalities and Territories Without Municipal Organization (TWOMO).
- The DSB provides services to residents over a 45,000 square kilometers jurisdiction.

DSB Area

- Encompasses the Districts of Manitoulin and Sudbury (excluding the City of Greater Sudbury).
- An area of over 45,000 sq./km.



Area Perspective

Geographically, Manitoulin-Sudbury DSB is larger than 9 US states	and larger than 117 countries in the world
Rhode Island (4,002 sq./km)	Jamaica (10,991 sq./km)
Delaware (6447 sq./km)	Israel (20,770 sq./km)
Connecticut (14,357 sq./km)	Rwanda (26,338 sq./km)
New Jersey (22,588 sq./km)	Haiti (27,750 sq./km)
New Hampshire (24,216 sq./km)	Belgium (30,528 sq./km)
Vermont (24,901 sq./km)	Taiwan (36,193 sq./km)
Massachusetts (27,336 sq./km)	Switzerland (41,284 sq./km)
Hawaii (28,311 sq./km)	Netherlands (41,850 sq./km)
Maryland (32,133 sq./km)	Denmark (43,094 sq./km)

DSB Programs & Services

Paramedic Services

Our Paramedic Services are deployed from 12 stations throughout our communities. DSB employs 146 Paramedics, operates a fleet of 23 ambulances, 2 Paramedics Response Units and 3 Supervisor vehicles.

In 2016 Paramedics responded to 8,734 calls across the entire district. The municipality of St. Charles was representative of 1.8% of the total call volume or 150 calls.

Time on task data confirms that the service median is 94 minutes per call, while in St. Charles it is 132 minutes.

St. Charles Call Volume						
	Dispatch Priority					
Year	1 Deferrable	2 Scheduled	3 Urgent	4 Emergent	8 Standby	Total
2014	2	0	20	87	9	118
2015	2	2	20	90	0	114
2016	15	5	27	100	3	150
To Feb 28, 2017	0	0	1	17	1	19
Grand Total	19	7	68	294	13	401

Community Paramedicine

A program provided by paramedics where they use their traditional skills in non-traditional community-based environments. Focused on illness and injury prevention and promoting health.

The end goal is to provide the right care at the right time resulting in healthier communities and mitigating future call volumes.

Community Referrals

- Paramedics, using the PERILs prediction tool, will now have the ability to refer patients they transport to hospital and have identified as requiring more assistance to be able to be discharged to or remain living in their home, to receive new or additional home care.

Wellness Clinics

- Paramedics will set up public clinics to provide assessments such as blood pressures and blood glucose readings and providing education
- Beginning with DSB Social Housing Buildings

Ontario Works Program

The Manitoulin-Sudbury DSB provides Employment and Financial assistance to people in need while they take the steps required to find employment.

Eligibility for financial assistance is based on active participation in one or more of the employment-related programs.

Since different people have different needs, Ontario Works has a number of ways to help you:

- Community Placements
- Basic Education
- Job Skills Training
- Learning, Earning and Parenting Program (LEAP)
- Employment Placements;
- Employment Job Placement Incentives
- Employment Related Expenses

Children's Services

The DSB is responsible for the planning and managing of the delivery of child care.

- This includes funding for child care subsidies, special needs services, family resource centres (also known as Best Start Hubs) and child care support for Ontario Works participants.
- Child Care refers to programs licensed by the Ministry of Education and can be centre based or available in a licensed private home setting.

Child And Family Centres

- These programs, funded through the DSB, provide early learning opportunities for children such as playgroups. They also provide parent information and workshops, and a toy-lending library.

Children with Special Needs

- The DSB provides funding for both Special Needs workers and specialized toys and equipment to encourage the integration of children with special needs into licensed child care settings with their peers.

Our Kids Count

The DSB has a number of subsidies available to assist eligible families in their parenting role by ensuring the healthy development of their child/ren.

- Recreation Bursaries
- Informal child care subsidies in unlicensed areas
- Health related items for low income families

Eligibility is based on Statistics Canada after tax Low Income Cut-off (LICO)

Social Housing Services

The DSB is the Service System Manager responsible for the administration and funding of the subsidized housing program throughout the Districts of Manitoulin and Sudbury.

- DSB currently has 288 units available in 11 communities.
- DSB provides Direct Shelter Subsidies to over 115 families residing in the private rental market.
- 3 Non-Profit providers responsible for an addition 71 units
- 3 Community agencies providing rent supplement in 43 units

The DSB provides rental accommodations at:

- Market Value
- Affordable Rents which are 80% of Market Rent
- Rent-geared-to-income which is based on 30% of your gross monthly income, or a social assistance rent scale.

Direct Shelter Subsidy

The Direct Shelter Subsidy program is available to social assistance recipients and low income families who are on the DSB Social Housing waiting list.

Eligibility:

- priority given to applicants living in areas where no publicly funded housing exists.
- applicants cannot owe rental arrears to this DSB.
- must be in a rental situation and cannot own property

For low income families the Direct Shelter Subsidy provided will be calculated by determining the difference between the rent geared to income calculation or affordable housing calculation and the actual rent.

The benefit will be portable to allow greater flexibility and responsiveness to their changing needs and the choice of location, school districts and employment opportunities, without being tied to a specific unit within the DSB catchment area.

Where the difference between RGI calculation and the actual market rent or the affordable rent is greater than \$300, these applicants will not be considered for a Direct Shelter Subsidy but will remain on the centralized waiting list for an RGI unit.

Healthy Community Fund

The Healthy Communities Fund is intended to provide short term one-time assistance. The program provides both the financial security to support individuals and families' basic needs in emergency situations.

The Manitoulin-Sudbury DSB's Healthy Communities Fund is comprised of four separate service components:

- Emergency Shelter Solutions
- Housing With Related Supports
- Other Services and Supports
- Homelessness Prevention

The four service categories capture services and activities designed to meet the needs of households who are:

- Currently homeless; or
- At risk or in imminent risk of homelessness.

Eligibility is based on Statistics Canada after tax Low Income Cut-off (LICO)

Ontario Electricity Support Program

The program provides monthly assistance directly on electricity bills for low-income individuals and families.

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- Based on Statistics Canada Low-income measures thresholds for households (2010)
- Sliding Scale between \$30 - \$50 per month
- Electric heat or medical devices \$45-\$75 month
- First Nations and Métis consumers may receive a higher level of assistance with amounts between \$45-\$75 month

Household Size	After –Tax Income
1 person	\$19,460
2 people	\$27,521
3 people	\$33,706
4 people	\$38,920
5 people	\$43,514
6 people	\$47,667
7 people	\$51,486

Ontario Renovates

Ontario Renovates is designed to provide assistance to qualifying homeowners with the cost of repairs to their homes. The repairs intend to bring the home up to an acceptable standard while improving energy efficiency as well as reducing physical barriers for occupants with disabilities through accessibility modifications.

The program is intended to:

- improve the living conditions of households in need,
- foster independent living of seniors and persons with disabilities
- provides a forgivable loan for a minimum of 10 years

Household financial eligibility requirements:

- Combined household income limit below \$50,000
- Combined household asset limit below \$50,000
- Own their sole and principal residence with a market value below \$150,000
- Individuals applying must have exhausted all other funding sources

Homeownership

The Homeownership program is designed to provide assistance to qualifying households with the cost of the down payment for the purchase of a home in the form of a forgivable loan.

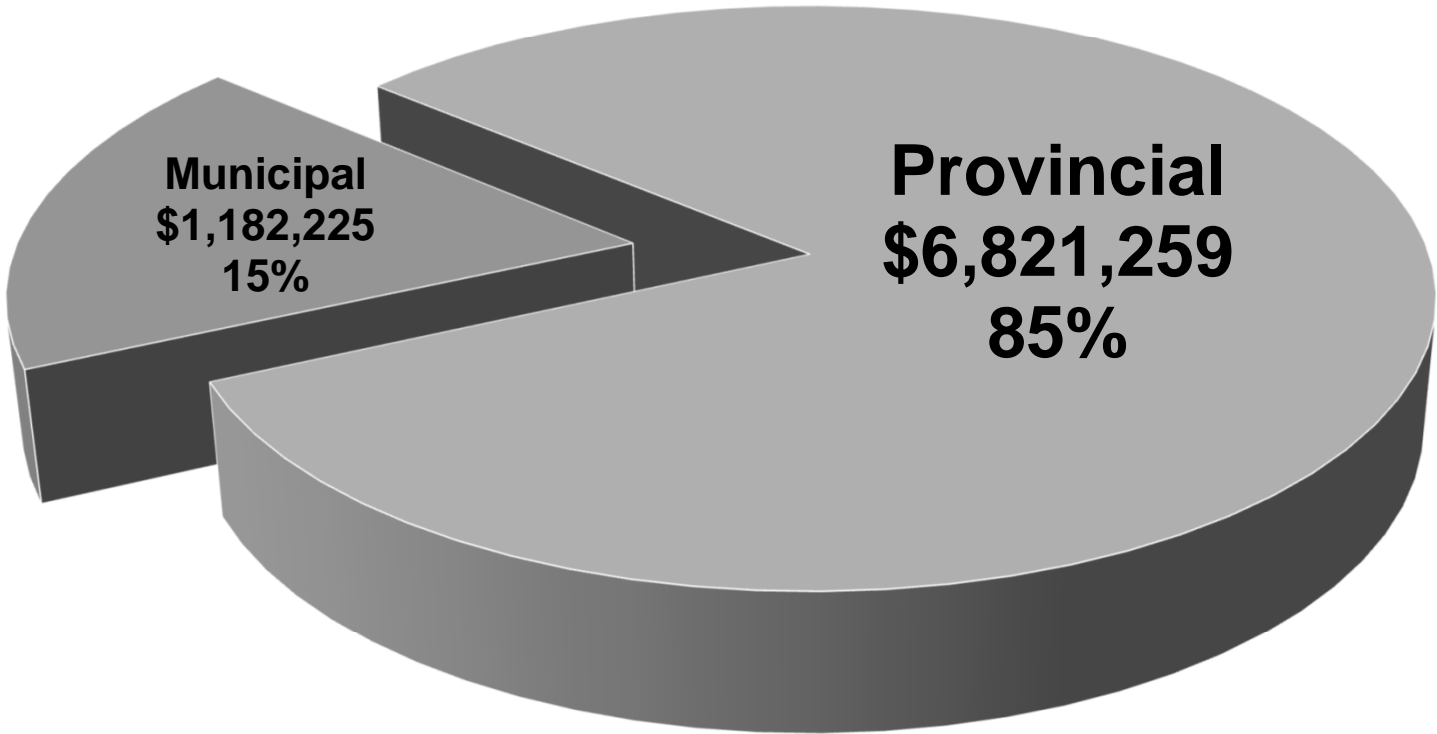
The Homeownership program aims to assist low-to-moderate income renter households to purchase an affordable home.

Household financial eligibility requirements:

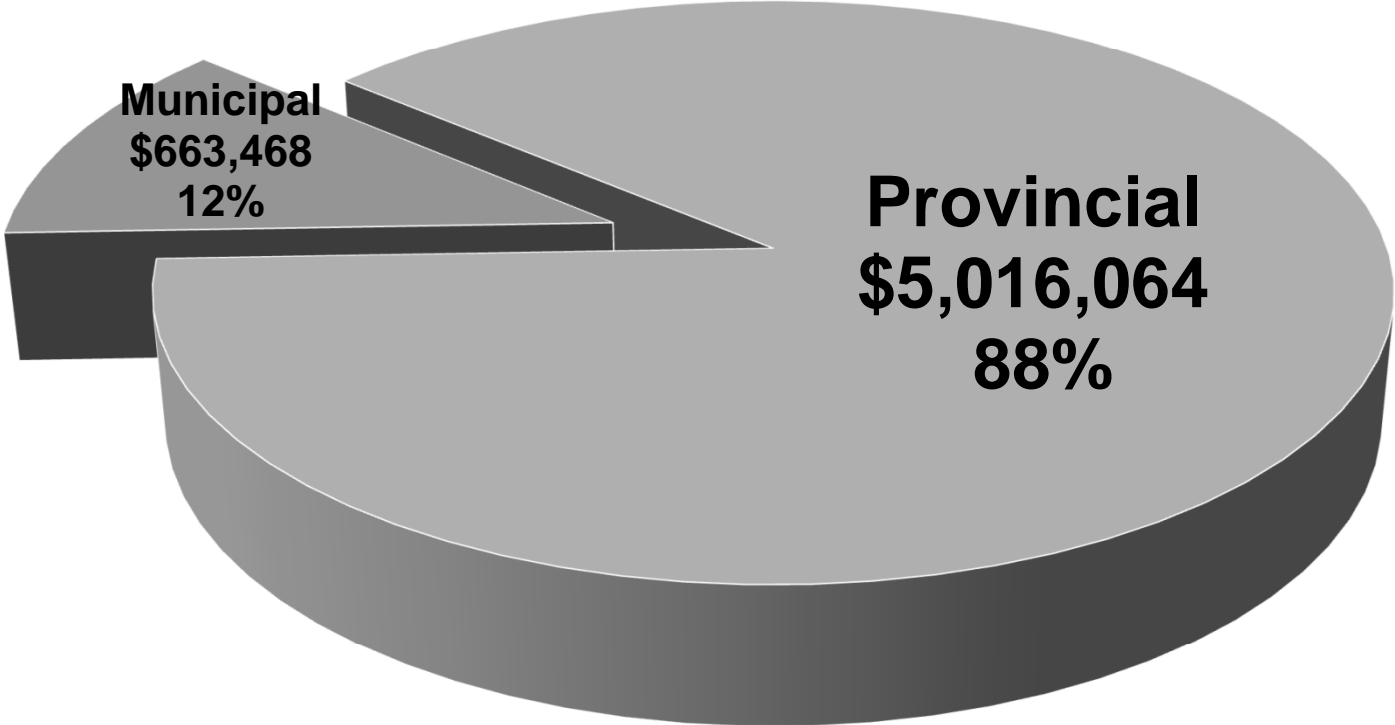
- Combined household income limit below \$50,000
- Combined household asset limit below \$50,000
- Purchase price of the home is below \$150,000
- Maximum 10% down payment assistance in the form of a forgivable loan.

DSB 2017 Approved Budget

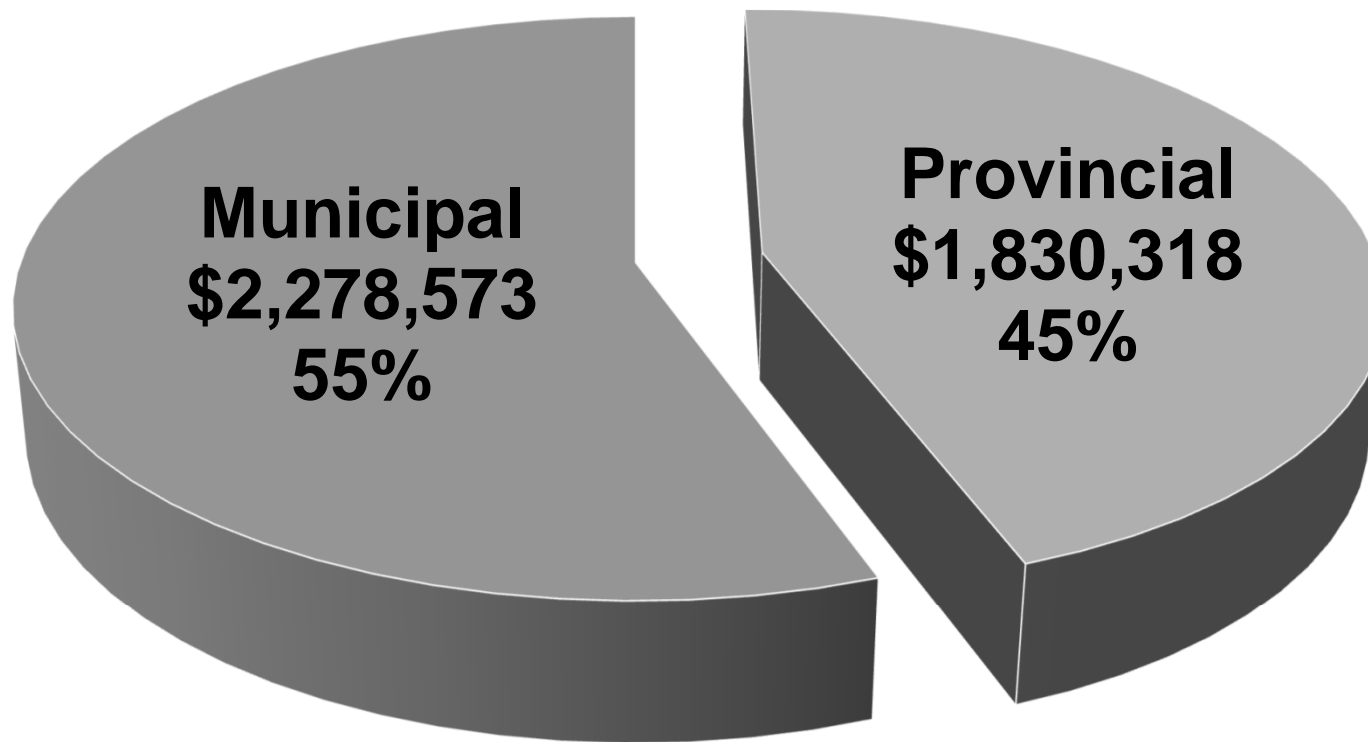
Ontario Works \$8,003,484



Children's Services \$5,679,532

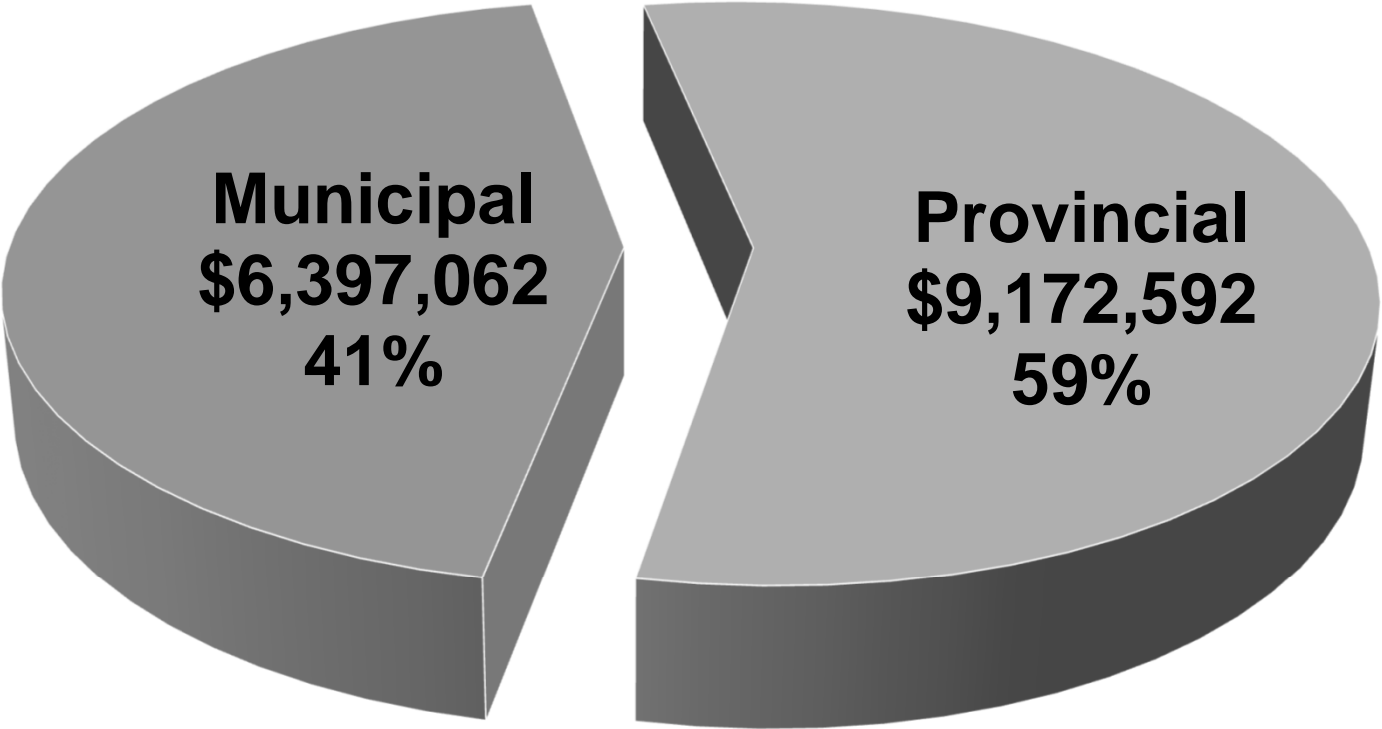


Social Housing \$4,108,891



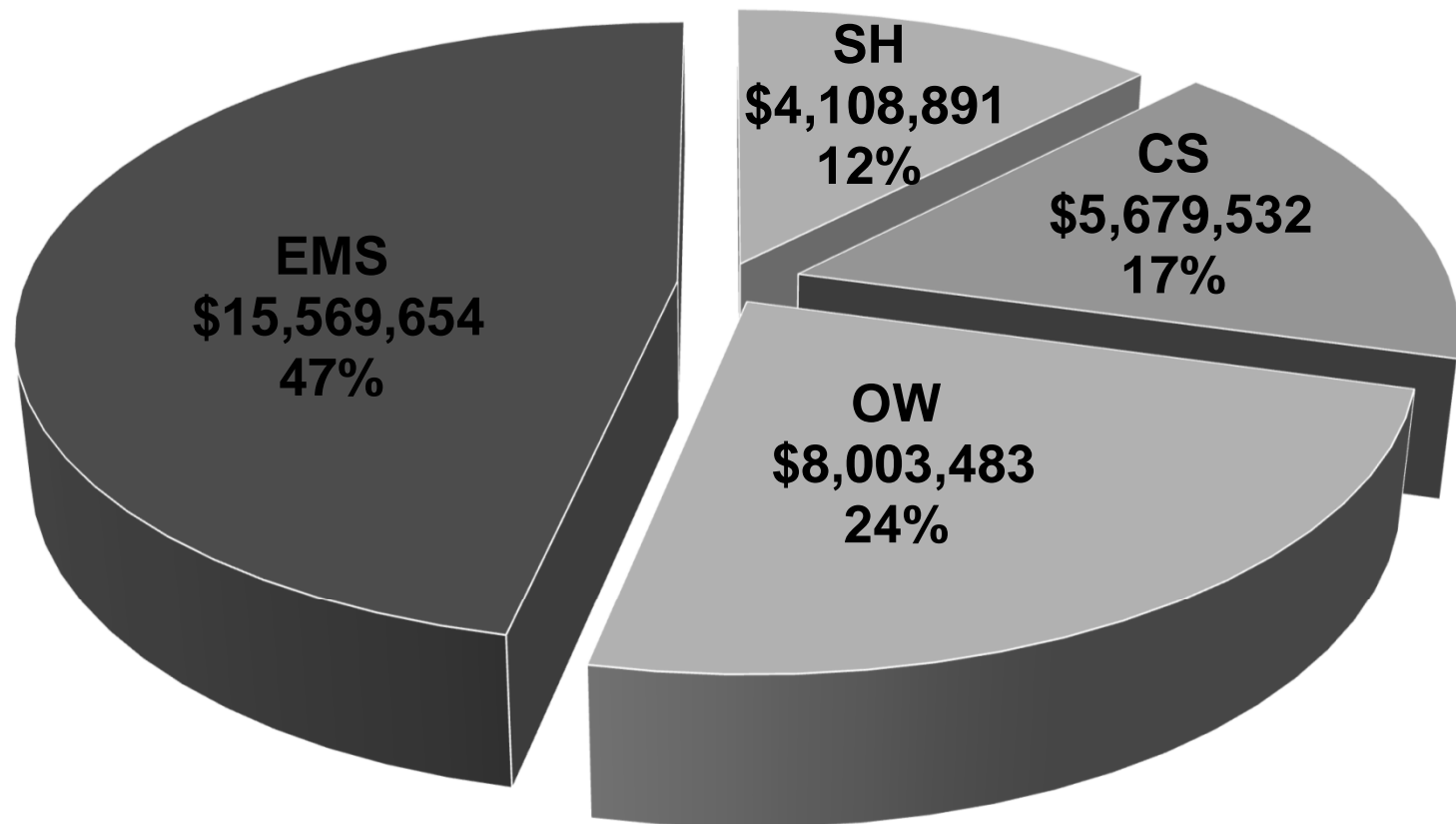
Paramedic Services

\$15,569,654

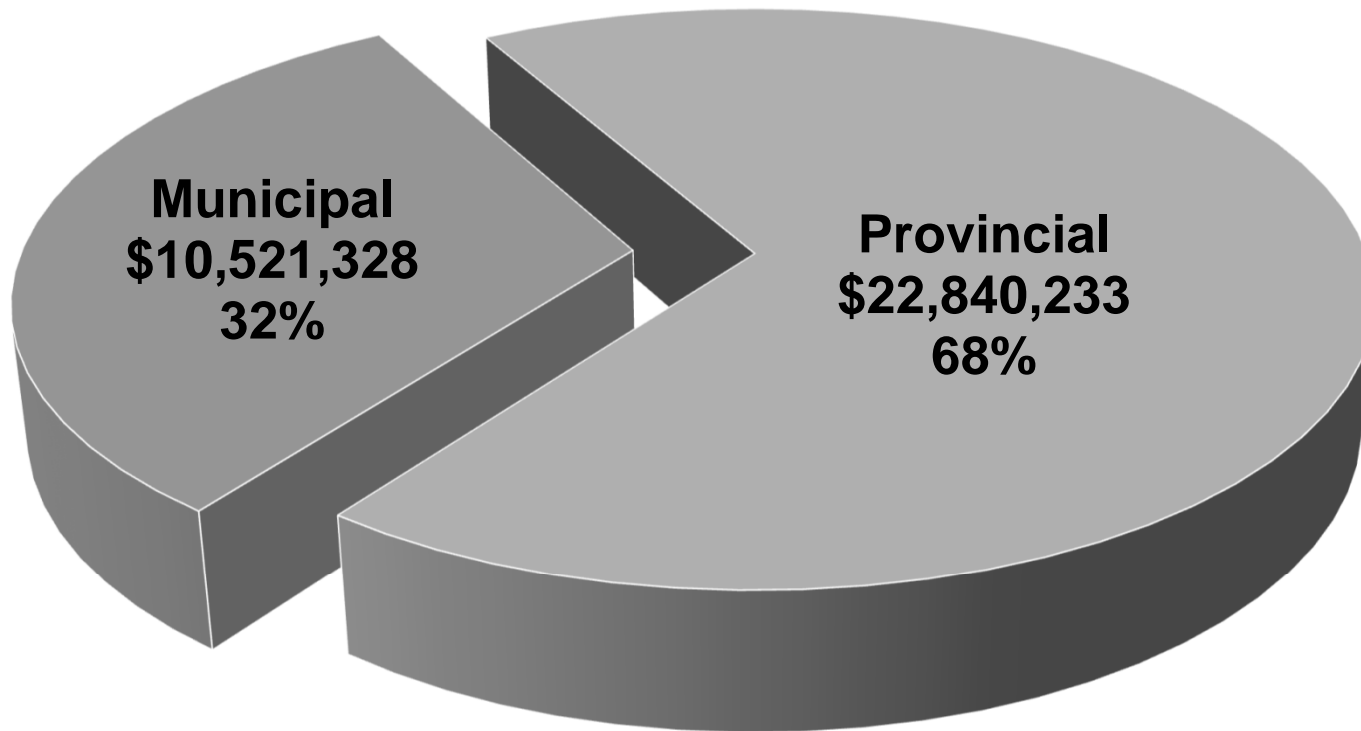


2017 DSB Budget

\$33,361,560



2017 Total Budget \$33,361,560



Municipality of St. Charles Services vs Apportionment

	*2017 DSB Services	2017 Apportionment
Ontario Works:	\$ 122,107	\$ 36,818
Children's Services:	\$ 90,787	\$ 25,436
Social Housing:	\$ 191,087	\$ 87,218
Paramedic Services :	\$ 267,397 **	\$ 245,338
Total:	\$ 671,379	\$ 394,810

***These are estimated costs of DSB Services, not all costs are tracked by municipality.**

****Based on a global cost per call for Paramedic Services.**

Thank You