

555 Oak Street East, 3rd Floor
North Bay, ON P1B 8E3
Tel: 705 840-2872 • Fax: 705 840-0142
Toll Free: 1 866 906-5446
www.nelhin.on.ca

555, rue Oak Est, 3e étage
North Bay, ON P1B 8E3
Téléphone : 705 840-2872
Sans frais : 1 866 906-5446
Télécopieur : 705 840-0142
www.nelhin.on.ca

MEMORANDUM

Date: June 20, 2019

To: Manitoulin-Sudbury District Services Board

From: Russel DeCou – NELHIN Regional Home and Community Care Planning Lead
Kelly Zinger – Project Champion

Subject: Channelview – Neighbourhood Model Update

Preamble: In Fall 2018 work was initiated to engage Early Adopters to help develop a *new* Health Service Delivery Model within the North East that would bring together Social Housing Providers and Health Service Providers in partnership to support a mutually identified senior population with a range of health needs within eligible buildings. The North East Local Health Integrated Network (NELHIN) is building upon recommendations within the ***Innovative Housing with Health Supports Strategic Plan 2016-2019*** and initiating six Early Adopter Sites – three Urban and three Rural. Models of Service are being developed and tested within settings that provide unique partnerships related to geography with the goal of maximizing existing services and community resources. Key to success of all pilots will be tenant engagement – actively identifying Tenant Champions who will work with the Core Planning group to ensure health and social needs are identified and addressed within the immediate buildings and in a future state, the surrounding neighbourhood.

Channelview Success to Date:

- Lead Health Service Provider identified and confirmed – Victorian Order of Nurses (VON)
- Existing services/resources within Channelview identified and shared
- Tenant/Client information sharing arrangement created in partnership with Manitoulin-Sudbury DSB and Health Service Provider (Unique to Channelview – Best Practice to be shared with other Early Adopters)

- Health Eligibility Criteria Tool created to support Manitoulin-Sudbury DSB Housing Waitlist (Unique to Channelview – Best Practice to be shared with other Early Adopters)
- Lead Health Service Provider partnership with Community Mental Health Transitional Worker creating stronger core team
- Care Coordination Model underdevelopment in partnership with NELHIN HCC and VON
- Manitoulin-Sudbury DSB Tenant Survey – 88% completion
- InterRAI Preliminary Screener (Health Assessment) 88% completion (Unique to Channelview – Best Practice to be shared with other Early Adopters. Information gathered helps to create Building Health Profile Baseline allowing for future Health Planning Needs).
- Channelview apartment unit provided to health service providers to secure presence in the building and provide for future programming (e.g. monitored showers, clinics, tenant support)

For further information regarding the Neighbourhood Model project, please contact Russel DeCou at russel.decou@lhins.on.ca