

The Premier of Ontario  
Legislative Building, Queen's Park  
Toronto, Ontario M7A 1A1

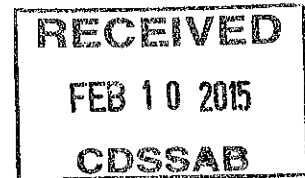


La première ministre de l'Ontario

Édifice de l'Assemblée législative, Queen's Park  
Toronto (Ontario) M7A 1A1

February 5, 2015

Mr. Gary Scripnick  
Chair  
Northern Ontario Service Deliverers Association (NOSDA)  
c/o Cochrane District Social Services Administration Board  
500 Algonquin Boulevard East  
Timmins, Ontario  
P4N 1B7



Dear Mr. Scripnick:

Thank you for taking the time to write to me, on behalf of NOSDA, detailing the association's concerns with the new Social Assistance Management System (SAMS). I appreciate hearing from you on this important issue.

I apologize about the difficulties this situation has caused service deliverers, and I would like to assure you that we are taking the matter very seriously. I also can appreciate the stress and frustration which SAMS users are experiencing.

I note that you have sent a copy of your correspondence to my colleague the Honourable Helena Jaczek, Minister of Community and Social Services. I have asked the minister to respond to you directly on this matter.

Mr. Scripnick, thank you again for writing. I know that the minister will also take your concerns seriously, and I want to thank you for your hard work and dedication.

Sincerely,

A handwritten signature in black ink that reads 'Kathleen Wynne'.

Kathleen Wynne  
Premier

c: The Honourable Helena Jaczek

