

Ministry of Health and  
Long-Term Care

Emergency Health  
Services Branch

5700 Yonge Street, 6<sup>th</sup> Floor  
Toronto ON M2M 4K5  
Tel.: 416 327-7909  
Fax: 416 327-7879

Ministry of Health and  
Long-Term Care

Health Services I&IT Cluster

5700 Yonge Street, 9<sup>th</sup> Floor  
Toronto ON M2M 4K5  
Tel.: 416 326-1225  
Fax: 416 327-4429



March 17, 2011

To all Emergency Health Services Branch Stakeholders:

In January, the Emergency Health Services Branch (EHSB) jointly with the Health Services Cluster (HSC) convened a number of meetings with the Association of Municipal Emergency Medical Services of Ontario (AMEMSO) appointed representatives to discuss the Ontario Labour Relations Board Ruling affecting the County of Essex and the Ministry of Health and Long-Term Care regarding portable radios and protocols for emergency button testing/flagging potential hazardous addresses.

These consultations proved effective and a number of decisions were made concerning the issues. Consequently the Ministry will be increasing the province's network portable radio scale of issue from one (1) to two (2), per on duty ambulance crew. The Ministry will be providing the second radio beginning immediately. This will be achieved utilizing the HSC Technical Officers associated with each Central Ambulance Communication Centre (CACC). HSC will be in contact with each ambulance service provider to coordinate the distribution of radios and associated gear.

Later this summer province wide protocols for the emergency button testing and hazardous address flagging will be released with implementation plans.

Please communicate this information to any affected parties.

Thank you.

Sincerely,

A handwritten signature in black ink, appearing to read "G. Bragagnolo".

Gary Bragagnolo  
Senior Manager  
Emergency Health Services Branch

A handwritten signature in black ink, appearing to read "L. Hyland".

Liz Hyland  
Senior Manager  
Health Services I&IT Cluster