



March 22, 2010

Dear EO Partner,

As you are aware, on January 20 service providers received notification regarding their status in the new employment services delivery network. This was an historic day for Employment Ontario – a key milestone on our path to improving the way we help people find work.

With implementation underway, I want to take a moment to thank you for your contribution to this process. The ministry is grateful for your continued support in increasing awareness about the positive changes we are making to better serve Ontarians in need.

Delivery under the new employment services model will begin in August 2010. To assist service providers to begin delivery by this time, the ministry is conducting business planning information sessions for all service providers who accepted the ministry's invitation to deliver the new employment services model.

Information sessions begin the week of March 22-26. Sessions include an overview of key business processes and practices, including discussion of the business plan. I understand that materials for the sessions were distributed late last week by the regional offices. For your information and review, a copy of the business plan guidelines will be posted to the Employment Ontario Partners' Gateway (EOPG) at www.eopg.ca soon. Information about the legacy services wind-down strategy and employment services transition cost categories can also be found on the EOPG.

Preliminary 2010-12 ES business plan submissions must be made to the ministry by May 21, 2010. Once the ministry receives the submissions, we will review them and work with organizations to finalize their business plans. We expect that all 2010-12 ES business plans will be finalized by June 11, 2010.

The ministry has been developing a new Employment Ontario Case Management System (CaMS) to support the administration and delivery of Employment Ontario programs and services. The first release of CaMS will support the delivery of the new employment services model, as well as ministry-delivered programs such as Second Career, Job Creation Partnership and Self Employment Benefit.

The Case Management System is scheduled to go “live” to service providers in August 2010. I understand several organizations have expressed a keen interest in learning more about the new system.

With this in mind, I am pleased to announce the launch of *The CaMs Online Orientation*, which provides an excellent introductory overview of the new system, highlighting the context for the system and basic functionality, as well as introducing new system terminology.

The online orientation will be available in French and English on the EOPG website.

Ministry staff are currently developing an implementation plan that includes a significant training component for future users of the CaMS. At this point, we envision system training for service providers to commence in late June or early July 2010.

Additional details regarding CaMS user training and other Employment Ontario updates will be shared with the network as they become available. In the meantime, I encourage you to direct any questions to your regional ministry contacts.

The new employment services network will provide those in need with the tools necessary to succeed. Thank you for your interest and support as we work to better meet the needs of Ontarians, their communities and the EO network.

Sincerely,



Laurie LeBlanc
Assistant Deputy Minister
Employment and Training Division