



November 30, 2009

Mr. Malcom Bates, Director
MOHLTC Emergency Health Services
5700 Yonge Street
North York, ON
M2M 4K5

Dear Mr. Bates:

As per Land Ambulance Service Certification Standards Section III (b.2), it is our responsibility to notify the Director of Emergency Health Services Branch of our response time standard not less than 30 days prior to the beginning of each calendar year. Please accept this letter as notification of the 90th percentile response time for Manitoulin-Sudbury DSSAB.

Manitoulin-Sudbury EMS has shown the following historical 90th percentiles:

2006 – 24:51
2007 – 24:43
2008 – 25:00
2009 – 24:42 (obtained utilizing January 1, 2009 – October 31, 2009 ADDAS data)

According to the Land Ambulance Service Certification Standards Section III (b.3), the response time standard set under clause (b.1) and reported under clause (b.2) shall not be of a longer time duration than the 90th percentile response time standard for priority 4 emergency calls set by the operator who provided land ambulance and emergency response service in the area in 1996. The 90th percentile standard for Manitoulin-Sudbury EMS area for 1996 was 23:56.

The above being stated, Manitoulin-Sudbury EMS will continue to utilize 23:56 as our 90th percentile standards for 2010.

Should you require any further information, please feel free to contact this office.

Yours truly,

Michael Maclsaac
Acting EMS Director
Manitoulin-Sudbury DSSAB

Cc: Mr. Fern Dominelli, Acting CAO, Manitoulin-Sudbury DSSAB
Mr. Jack Cruickshank, Senior Field Manager, MOHLTC