



**Minutes**  
**of the April 28, 2016**  
**MANITOULIN-SUDBURY DSB BOARD MEETING**  
held in Espanola's 210 Mead Blvd. DSB Boardroom

**Present:** Les Gamble, David Leonard, Al MacNevin, Ron Piche, Paul Schoppmann, Ned Whynott, Jim Rook, Michael Levesque, Eric Russell, Bruce Killah, Laurier Falldien, Stewart Meikleham, Ted Lovelace

**Regrets :** Bill Baker

**Staff :** Fern Dominelli, Donna Moroso, Connie Morphet, Mike Maclsaac, Melody Ouellette

**Media:** Alicia McCulloch

**1.0 CALL TO ORDER**

Chair, Les Gamble, called the meeting to order at 10:00 a.m.

**2.0 ADOPTION OF AGENDA**

**Resolution No. 16-27**

**Moved by:** Edgar Lovelace

**Seconded by:** Michael Levesque

BE IT RESOLVED THAT the agenda be adopted.

**Carried**

**3.0 DECLARATIONS OF CONFLICT OF INTEREST**

There were no declarations of conflict of interest.

**4.0 Closed Session**

**Resolution 16-28**

**Moved by:** Al MacNevin

**Seconded by:** Laurier Falldien

BE IT RESOLVED THAT the Board move into closed session at 10:00 a.m.

**Carried**

**Resolution 16-29**

**Moved by:** Ned Whynott

**Seconded by:** Paul Schoppmann

BE IT RESOLVED THAT the Board adjourn this closed session at 10:10 a.m.

**Carried**

**5.0 Business Arising from Closed Session**

During its Closed Session, the Board discussed Property and Human Resources Issues.

**6.0 Minutes**

**6.1 Adoption of Minutes**

**Resolution No. 16-30**

**Moved by:** Ron Piche

**Seconded by:** David Leonard

BE IT RESOLVED THAT the Minutes of the [March 24, 2016](#) Board meeting be approved.

**Carried**

**6.2 Business Arising from Minutes**

There was no business arising from the Minutes.

**7.0 Committee Reports**

**Program Planning Committee**

David Leonard, Chair of the Program Planning Committee, gave a brief overview of the items discussed at the Program Planning Committee meeting held April 27, 2016.

**7.1 Cross Border Billing – Issue Report**

Mike Maclsaac, Chief of Paramedic Services, walked the Board through the [Cross Border Billing - Issue Report](#).

The Land Ambulance system in Ontario has been developed to ensure seamless delivery of service by the closest available Paramedic Services unit to emergency calls regardless of municipal geographical boundaries. As a result, there are occasions where a response is provided in a municipality by a Paramedic Service that is funded by another municipality.

Prior to ambulance services being downloaded in 2000, the issue of cross-border billing did not exist because each individual ambulance service was funded 100% through an operating contract with the Ministry of Health and Long-Term Care.

With the move of Paramedic Services to single and upper-tier municipalities a shared funding arrangement with the Province was agreed upon. With the download in mind the legislation recognized an expense to municipalities when providing cross border service.

Prior to 2008 the legislation contained a default formula for the calculation of cross border costs, based on a cost per call which could vary significantly between jurisdictions. In 2008, based on a recommendation from the Association of Municipalities of Ontario (AMO) the default formula provisions were rescinded and the entire portion of the regulation detailing cross border billing was rescinded.

New legislation offers the option of entering into agreements with neighbouring municipalities on cross border billing and does not prescribe funding calculations.

The DSB is currently without agreements with our neighbours as they expired in 2015. The old agreement with the City of Greater Sudbury has resulted in a net gain for the Manitoulin-Sudbury DSB in the amount of \$50,980. Taking into account that changes to our deployment plan was responsible for the outstanding amount, the payment from the City of Greater Sudbury will be forgiven. Going forward the DSB will seek cost neutral arrangements with all our neighbours.

This issue will be taken to NOSDA for discussion of mutual aid agreements at no cost.

**Resolution 16-31****Moved by:** David Leonard**Seconded by:** Al MacNevin

WHEREAS the Program Planning Committee has reviewed the Cross Border Billing – Issue Report and is recommending approval to the Board.

THEREFORE BE IT RESOLVED THAT the Manitoulin-Sudbury DSB approves the [Cross Border Billing - Issue Report](#) and directs staff to action the recommendations contained within the report.

**Carried****7.2 Paramedic Services Final Vehicle Design**

Mike MacIsaac, Chief of Paramedic Services, provided the Board with a graphic of the newly designed Paramedic Services Ambulance.

As with the new Paramedic Service Crest Design, the Paramedic staff was surveyed for their opinion and comments on the final vehicle design. Two-thirds of the respondents voted for the graphic contained within the report.

Two vendors have been furnished with the general design concept along with staff suggestions. Estimated cost for the vehicle striping from one vendor is \$5,490 which utilizes highly reflective materials, and between \$4,896-\$5,855 from the second, depending on material used. These estimates fall between the costs reported in the [EMS Rebranding - Issue Report](#).

### **7.3 Long-Term Affordable Housing Strategy Update**

Donna Moroso, Director of Integrated Social Services, walked the Board through the [Social Housing Modernization Technical Document](#).

On March 14, 2016, the Minister of Municipal Affairs and Housing, the Honourable Ted McMeekin, released the government's update to its Long Term Affordable Housing Strategy (LTAHS).

The updated strategy includes legislative and policy measures supported by new funding and reflects recommendations from Service Managers on creating a more streamlined and efficient system that makes sense for people seeking affordable housing.

The province is investing \$178 million over three years in an effort to simplify services for people seeking affordable housing. Recommendations include harmonizing income, portable housing allowances and greater flexibility.

The Manitoulin-Sudbury DSB's Social Housing Policies are being revised to reflect the recommendations and will be brought to the Board for approval once finalized.

### **7.4 Self-Loading Stretcher System – Issue Report**

Mike Maclsaac, Chief of Paramedic Services, walked the Board through the [Self-Loading Stretcher System - Issue Report](#).

In October of 2015, the Board approved a program to add power cots and self-loading stretchers to the capital purchase of new ambulances over a seven-year purchase cycle. The total program cost was budgeted to be \$1,003,100 over seven years.

The Manitoulin-Sudbury DSB has been offered a lease to own option from Stryker, the manufacturer of the self-loading stretchers. This would allow the DSB to receive all self-loading stretchers at once and make an annual payment for the seven-year term. This will see a total cost savings of \$15,926.

**Resolution 16-32****Moved by:** David Leonard**Seconded by:** Stewart Meikleham

WHEREAS the Program Planning Committee has reviewed the Self-Loading Stretcher System - Issue Report and is recommending approval to the Board.

THEREFORE BE IT RESOLVED THAT the Manitoulin-Sudbury DSB approves the [Self-Loading Stretcher System - Issue Report](#) and directs staff to action the recommendations contained within the report.

**Carried****8.0 New Business****8.1 Ambulance Communication and Dispatch Services**

Mike Maclsaac, Chief of Paramedic Services, walked the board through a resolution and report titled [Ambulance Communications and Dispatch Services Advocacy](#), completed by the Regional Municipality of Peel in regards to Ambulance Communication and Dispatch Services.

The Ministry of Health and Long-Term Care (MOHLTC) funds all 22 ambulance dispatch centres in Ontario and directly operates approximately half of these centres.

The MOHLTC Action Plan for Health Care that was released in 2012, and updated in 2015, set out the priorities for the health care system, including implementing reforms to improve patient care, in part by ensuring patients receive the right care at the right time, in the right place. However, the action plan did not specify details for Paramedic Services. Additionally, the Auditor General recommended that the province assess the effectiveness of the two communications dispatch protocols in use in Ontario and adjust protocols to reduce over-prioritization of patients.

Research directed by the MOHLTC and reported in the 2015 Auditor Generals report, concluded that the Medical Priority Dispatch System (MPDS) is the more accurate dispatch system. In dispatch centres where MPDS is used, approximately 40 percent of calls are triaged as life-threatening. The MPDS system is already in use by the City of Toronto and Niagara Region and has enabled ambulance dispatch to build in options, such as diverting low-acuity 911 calls to Telehealth Ontario.

Improvements to ambulance dispatch will see better patient outcomes, and contribute to solutions which will help to enhance the overall health system, including hospital emergency department with times and paramedic demands.

**Resolution 16-33****Moved by:** Bruce Killah**Seconded by:** Jim Rook

WHEREAS the Regional Municipality of Peel has sent a letter to the Minister of Health and Long Term Care, the Honourable Eric Hoskins entitled [Ambulance Communications and Dispatch Services Advocacy](#); and

WHEREAS the Manitoulin-Sudbury DSB believes a change to the Medical Priority Dispatch System (MPDS) system will improve accuracy in 911 triaging thus minimizing the number of ambulance calls requiring an emergency response; and

WHEREAS the Manitoulin-Sudbury DSB requests that the Ministry of Health & Long Term Care expedites this necessary change in triaging methodology across the province of Ontario in an effort to improve efficiency well ahead of the MOHLTC indicated timeframe of late 2018.

THEREFORE BE IT RESOLVED that the Manitoulin-Sudbury DSB supports the institution of the Medical Priority Dispatch System (MPDS); and

FURTHER THAT the Manitoulin-Sudbury DSB share this motion with the Minister of Health, the Honourable Eric Hoskins.

**Carried**

## **8.2 Ministry of Education**

Donna Moroso, Director of Integrated Social Services, walked the Board through the [Data Analysis Coordinator Funding](#) letter.

On February 19, 2016, the Minister of Education announced the provincial plan to integrate and transform all Ministry of Education funded child and family programs into a system of services and supports for children ages 0-6 and their families known as Ontario Early Years Child and Family Centres (OEYCFCs).

Beginning in 2018, Consolidated Municipal Service Managers (CMSMs) and District Social Services Administration Boards (DSSABs) will be responsible for the implementation and management of OEYCFCs. This transformation will help us achieve our goal of establishing increasingly integrated early years programs and services in Ontario.

The Ministry currently provides approximately \$3.4M to non-profit agencies and some CMSMs/DSSABs for Data Analysis Coordinator (DAC) services. DACs are community-based research analysts responsible for data gathering, analysis, and reporting to support research, evaluation, and planning efforts in Ontario's early years' sector. DACs, and DAC funding, have historically been linked to Ministry-funded child and family programs.

Funding for DACs will be transferred to CMSMs/DSSABs. To inform service system planning and support municipal service system managers in our role, DAC funding and responsibilities will be transferred to CMSMs/DSSABs beginning in January 2017. The timing of this transfer is intended to provide support for initial planning efforts, in advance of OEYCFC implementation in 2018. DAC funding provided to DAC host agencies will come to an end as of December 31, 2016.

Beginning in January 2017, the Ministry will increase total funding for DAC services to approximately \$4.2M to further support service system planning for CMSMs/DSSABs. CMSMs/DSSABs will continue to receive this funding as a portion of their future OEYCFC allocations on a go-forward basis.

A transitional funding approach will be in place for the 2017 calendar year to distribute DAC funding to CMSMs/DSSABs while the Ministry works with key partners to develop a long-term funding framework for OEYCFCs. Transitional allocations for 2017 have been determined based on child population data as well as a base minimum funding level for all CMSMs/DSSABs.

The Manitoulin-Sudbury DSB currently receives DAC funding from Child Community Resources. We in turn have a contract with the Social Planning Council for DAC services.

The Manitoulin-Sudbury DSB's will be receiving funding totaling \$73,153, which is slightly more than the funding we currently receive from Child Community Resources.

To support a smooth transition process, the ministry expects that CMSMs/DSSABs will work with affected agencies that are currently responsible for the delivery of DAC services.

The transition will require careful planning and consideration for those affected by this decision. The ministry values the positive impact that DAC services have had on children and families in communities across the province.

### **8.3 Ministry of Training, Colleges and Universities**

Donna Moroso, Director of Integrated Social Services, walked the Board through the new Youth Jobs for Summer program.

Ontario has launched a new youth employment program that will help young people ages 15-29 plan their careers, prepare for the labour market and connect to job opportunities. On April 4, 2016, the Ministry of Training Colleges and Universities launches a [news release](#) about the two programs that are available for youth as summer is approaching quickly.



The first program is called 'Youth Job Link'. It will be available to youth and students whom are considered 'job ready'.

As of April 1, 2016, young people will be able to access the following services, available year round:

- Information on career options to support career decision-making
- Advice on how to build the life skills they need to successfully plan and manage a career
- Opportunities to learn about teamwork, customer service, health and safety and labour rules
- Help with resumé writing, searching and applying for jobs, and preparing for interviews
- Assistance to match their skills and interests with employers that have job opportunities.

The second program is called 'Youth Job Connection', which will provide summer, part-time and after-school job opportunities to high school students aged 15 to 18 who face challenging life circumstances and may need support transitioning between school and work. Youth Job Connection, which began in October 2015, will continue to provide more intensive, targeted support for unemployed youth between ages 15 and 29 with multiple barriers to employment including poverty, homelessness, disability and mental health.

#### **8.4 Long-Term Affordable Housing Strategy Update**

Donna Moroso, Director of Integrated Social Services, walked the Board through the [Survivors of Domestic Violence - Portable Housing Benefit Pilot](#) and the [Expression of Interest](#).

The Portable Housing Benefit Pilot is a two-year pilot program that will help survivors of domestic violence, who have been approved under the Special Priority Policy (SPP), access safe and affordable housing. Instead of households living in shelters or other precarious housing situations until a social housing unit becomes available. The pilot would provide survivors of domestic violence with the option to receive a portable housing benefit so they can immediately find housing in their community.

The Pilot also includes a significant evaluation component that will evaluate the viability of a portable housing benefit as an alternative to traditional rent-geared-to-income assistance and its impact on the lives of survivors of domestic violence. The Ministry will be procuring a consultant to conduct an interim program evaluation during the first year of the program.

A total of \$7.4 million over two years is available for the Pilot, which will begin on July 1, 2016.



The Ministry is looking for three (3) Service Managers across Ontario to administer the Pilot in their Service Manager areas. The Manitoulin-Sudbury DSB staff consulted with Haven House on Manitoulin Island and have determined that there are no real pressures in this area at this time. Therefore, we will not be submitting an expression of interest to the Ministry for this project.

### **8.5 Ontario Trillium Foundation**

Donna Moroso, Director of Integrated Social Services, walked the Board through the [Ontario Launches Second Round of Local Poverty Reduction Fund](#).

On April 14, 2016, the Honourable Deb Matthews, Minister Responsible for the Poverty Reduction Strategy, announced that Ontario's public benefit sector, including indigenous organizations, can submit proposals for the second round of the Local Poverty Reduction Fund (LPRF).

The Ontario Trillium Foundation (OTF) is proud to partner with the Government of Ontario to administer the fund.

The fund, announced in April 2015 and now in its second year, provides \$50 million over six years to support innovative, local, community-driven solutions that measurably improve the lives of those most affected by poverty. Through the fund, Ontario is investing in local programs that will help break the cycle of poverty for children and youth, increase employment and income security and end homelessness in Ontario.

This year, Ontario is introducing two special streams of funding:

- Up to \$10 million will be targeted for projects related to homelessness over the 2016 and 2017 rounds of funding to help deliver on the commitment to end chronic homelessness in 10 years.
- A minimum of \$2 million will be dedicated to support projects in Indigenous communities and by Indigenous-led organizations.

By identifying effective local, community-driven solutions to tackle poverty, their aim is to find out what makes a difference for those living in poverty, share knowledge and use the evidence gathered from these projects to expand successful solutions across the province.

Organizations can now register and begin developing their proposals. More information about the application process, timelines and resources is available on the [LPRF website](#). Organizations registered and verified with OTF can submit project proposals starting in May 2016.

OTF in collaboration with the Treasury Board Secretariat (TBS) will host outreach sessions in April and May across Ontario to promote the Local Poverty Reduction Fund.

## 8.6 Ministry of Health & Long-Term Care

Mike MacIsaac, Chief of Paramedic Services, shared a [letter](#) received on April 20, 2016 from the Assistant Deputy Minister, Tim Hadwen, of the Ministry of Health and Long-Term Care regarding Community Paramedicine (CP).

The letter thanked the Chair for his ongoing leadership efforts and contributions to improving health care in Ontario due to our CP initiatives

The letter detailed that the 23 CP programs will received extended funding until March 2017 a full year longer.

Since implementation of CP in 2014 they have seen a change in context including:

- Initiatives to expand linkages to primary care providers and home and Community care and improved linkages between all parts of the system
- Establishment of a Ministry steering committee to support Patients First: Modernization of the Medical Transportation System in Ontario which is trying to identify system change opportunities and explore other avenues to reduce and manage 911 calls and ED visits.

They close indicating that the Ministry intends to under further review of the impact of those changes and the role of CP in that context.

At this point the point the provincial funding available under the one year extensions has not been announced.

## 9.0 Other Business

**NOSDA AGM** - The Northern Ontario Service Deliverers Association (NOSDA) Annual General Meeting will be held in Sudbury at the Holiday Inn June 8,9,10. This year's event is co-Hosted by City of Greater Sudbury and Manitoulin-Sudbury DSB.

Board members were provided a [letter](#) from Iain Angus asking for input on the current NOSDA By-Law in regards to possible updates to reflect how NOSDA has changed. Board members can send their input directly to Iain Angus or to the DSB CAO.

**EMS Surplus Equipment** - Stewart Meikleham discussed the possibility of supplying any EMS surplus equipment to a Mongolia humanitarian program. This is a program being spearheaded by Laurentian University, Health Promotion without Borders.

Mike MacIsaac explained that the DSB policy on surplus equipment states if an item does not sell on the public on-line auction or is deemed to have no cash resale value and where a client, community group, community facility, municipality or non-profit agency has approached the DSB for a specific surplus item, the DSB at its sole discretion, where the item is estimated to be less than \$200 in value, may donate the item to the municipality or non-profit agency as is where is. Stewart is to supply a letter that will be also shared with NOSDA members.

**Child Care Conference** - Donna Moroso, Director of Integrated Social Services, gave the Board some highlights from the Relationships, Resiliency & Reflection Conference held at the Manitoulin Hotel and Conference Centre.

Al MacNevin, Mayor of Northeastern Manitoulin & the Islands and board member with Manitoulin-Sudbury DSB welcomed participants to the conference and to Little Current.

The conference was in partnership between Manitoulin Family Resources, Gore Bay Child Care Centre and United Chiefs and Councils of Mnisidoo Mnising (UCCMM). The event was funded by UCCMM and DSB. Well known early years' experts Dr. Jean Clinton and Dr. Michael Ungar were the guest speakers. The event had over 160 participants which included child care personnel, teachers, children's mental health workers, youth justice personal, youth social services as well as community members.

**10.0 Next Meeting – May 26, 2015**

**11.0 Adjournment**

**Resolution 16-34**

**Moved by:** Jim Rook

**Seconded by:** Paul Schoppmann

BE IT RESOLVED THAT we do now adjourn at 11:30 a.m. until the next regular meeting to be held, in the DSB's Espanola Mead Boulevard Board Room on May 26, 2016.

**Carried**

  
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Chair

  
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CAO (Secretary-Treasurer  
of the Corporation)